



Complete Integration. Complete Control.
Connect with Eaglesoft

The convenience of a digitally integrated office.

The full support of an industry leader.

Eaglesoft — a Patterson Technology

Dentists today are inundated with technology choices. That's precisely why a partnership with Patterson Dental is so critical. We've done all the research for you, so you know our recommendations for your practice are right on. Patterson's reputation as the technology leader, combined with the insight gained from serving dental professionals for over 130 years, is a combination the others simply can't match.

Ready to upgrade your practice? Invest in a team member you know will always be around to support you. Enjoy all the benefits of a trusted, dependable partner with your best interests in mind – Patterson Dental.

- Direct, seamless integration with more leading digital solutions
- One trusted source to depend on for technology planning and installation and ongoing support
- Numerous support options to meet the needs of your practice
- A full-service supplier committed to rock-solid customer relationships long after the purchase
- A complete technology offering – software, digital X-ray, hardware and CAESY patient education systems

Eaglesoft Practice Management Software

It's the total package, and it's totally free.

Eaglesoft has the most advanced tools to make your office run like clockwork. From patient scheduling and insurance claim tracking to treatment plans and recalls – all of the tools you need to manage your front office are just a click away. Use our timesaving electronic capabilities to capture and store original patient signatures and documents, transmit claims and statements and verify patient benefit information. Your front office has never run more smoothly.



OnSchedule

OnSchedule is a flexible appointment management tool that enables you to create an efficient, productive and profitable work schedule. By scheduling for multiple providers in multiple operatories, you're able to quickly identify the opportunities that exist within your appointment book. Color-coded appointment types and ideal day templates help you create the perfect day's schedule. In addition, patient information displayed in the appointment block is fully customizable, making HIPAA compliance a snap.

- **Title Bar**

Conveniently displays the date, year and Scheduled vs. Goal Summary.

- **Fully Customizable Toolbar**

Offers quick access to other areas of the software and to the Day, Week or Month at a Glance views, the Quick Fill List and the Appointment Search window.

- **Quick Fill List**

Tracks patients who prefer an earlier appointment if one becomes available.

- **Patient Bar**

Provides customized icons that let you easily navigate and access patient-specific information.

- **Provider View**

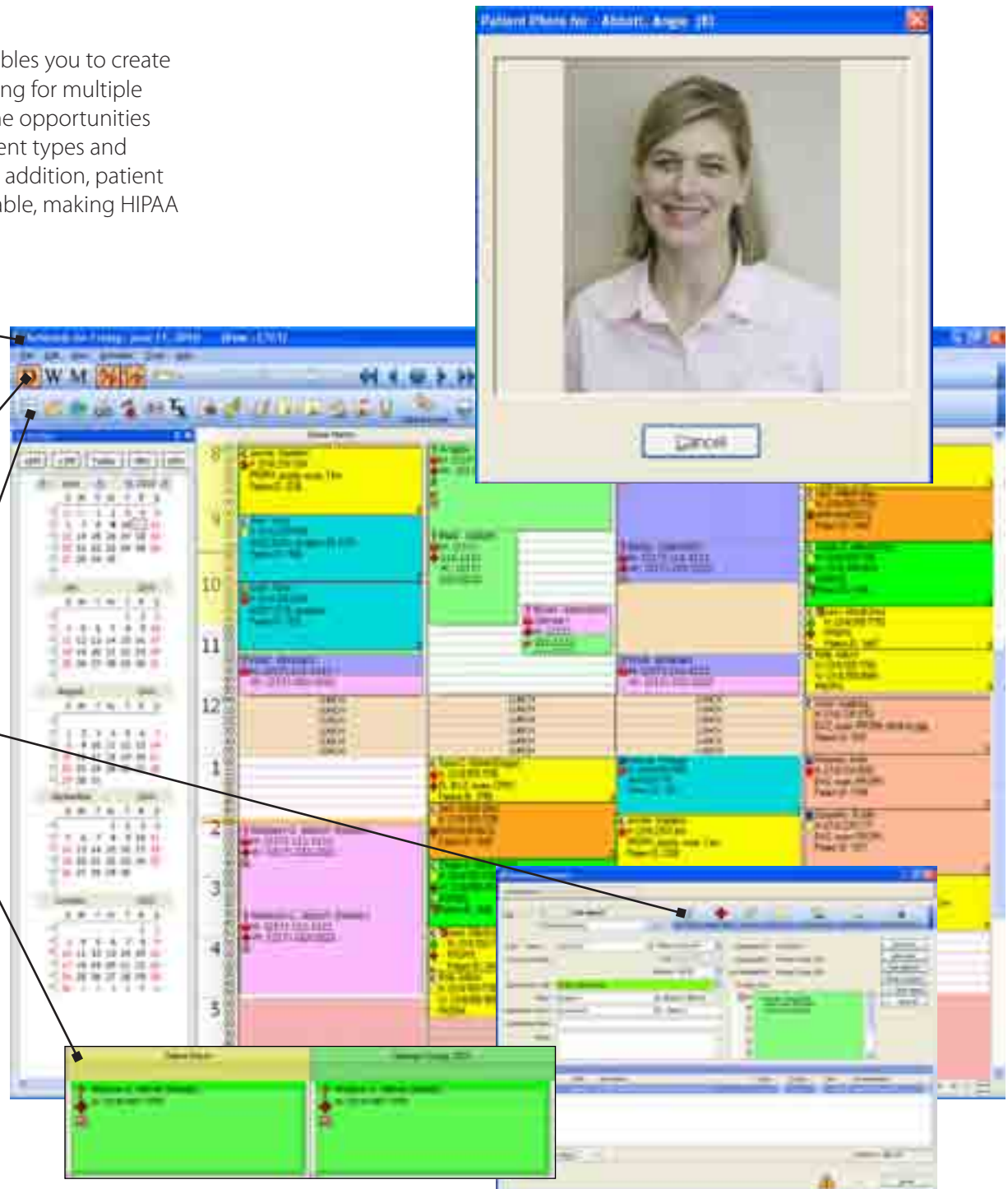
Check a provider's schedule at a glance.

- **Open/Close A Day**

Close an entire day or individual chairs at one time.

- **Expanded Appointment Search Options**

Search for available appointments that fit any criteria.



■ **Dockable Panels**

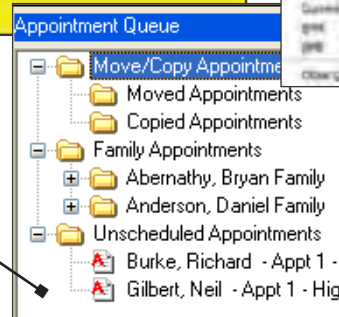
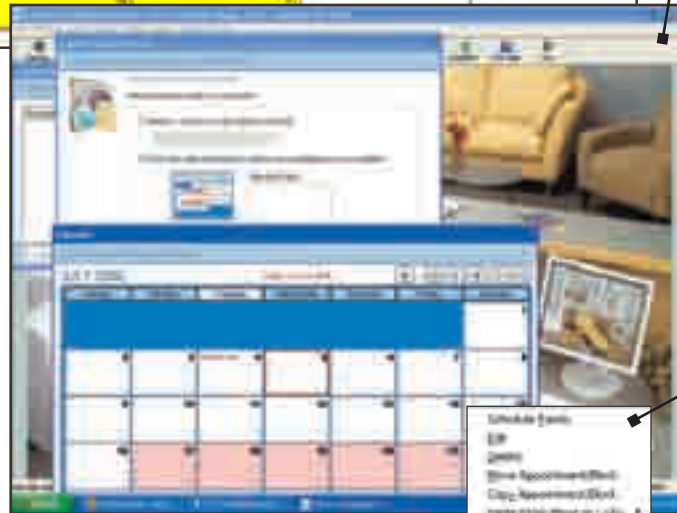
Dockable Panels are customizable windows available in OnSchedule and Account. These miniature windows are workstation specific and can be opened, closed, moved and attached to different areas of existing screens. In short, you are given the power to select how much information you want to display and where you want to display it.

■ **Indicators**

Indicators help you keep the entire office updated on a patient's appointment status. A small icon displays in the top left of the appointment block for each indicator type. Indicators can be set for Next Arrival Indicator, Patient Alerts, Prescriptions, Patient Photo, Lab Cases, Appointment Status, Account Alerts, HIPAA, IntelliCare Alerts, Patient Notes and Sooner if Possible.

■ **Appointment Queue**

Easily schedule Family Appointments, move existing appointments with drag and drop functionality or create Unscheduled Appointments; Unscheduled Appointments allow you to capture all appointment information without committing to a specific time, chair or date.



■ **Custom Hours**

With the Custom Hours feature you can set custom hours and really get a handle on your time – and change time units on the fly without affecting existing appointments. Plus, schedule by calendar dates and break free from the standard day-of-the-week format!

■ **Right-Click Functionality**

Provides quick access to a full menu of functions, including OnSchedule features like printing appointment cards, Practice Management features like Prescription Writer and Clinical areas like Chart.

■ **Patient Arrival Tracking**

Track an individual patient's late arrival time, wait time and in-chair time.

Account

The Account window is the hub of your digital accounting office. Review account history, print account history reports, post transactions via the Walkout Statement, accept payment on the account, record adjustments or returned checks and much more.

- **Account Types**

Create customizable account types like "collection" or "ortho" to track accounts.

- **Line Item Accounting**

Apply a payment directly to a specific line item; see which services are still due in the account and patient balance and which have been paid in full.

- **Today's Receipt**

Print a daily receipt of all the account activity for all patients on the account.

- **Right-Click Functionality**

Access virtually any area in Eaglesoft.

- **Custom Account Filters**

Filter by any column heading, or for unpaid transactions.

- **Patient Transfer**

Include past transaction history when transferring patients to a different or separate account.

- **Customized Colors**

View ledger entries in customized colors.

- **Automatic Account Aging**

Allows you to save time on End-of-Day and Statement Processing by keeping balances up to date for you.



- Call
- Treatment Plan
- Insurance Info
- View Claims For Patient
- View Claims For Account
- View Rx Information
- Send To
- View History
- Print/Queue Statement
- Reprint Last Statement
- SmartDoc
- Schedule Patient
- Schedule Family
- Clinical
- View Referral Information
- View/Reprint Walkouts For Account
- Patient Summary
- Note History
- Patient Route Sheets
- Patient Signatures
- Check Eligibility

George Young, D.D.S.
 12533 Lindbergh Blvd.
 Ste. 305
 St. Louis, MO 63124
 (314)542-3645 (314)542-3646

May 11, 2005

Account Aging

Current	\$952.92
30 Day	\$0.00
60 Day	\$0.00
90 Day	\$0.00
Contract	\$251.98
Balance Due	\$1,204.88
Estimated Ins	\$462.50
Balance Due Now	\$742.38

Angie Abbott
 124556 Union Ave.
 St. Louis, MO 63122

ID: 8

Date	Provider	Patient	Transaction	Th	Surface	Fee
05/11/05	Debra Davis	Angie 01110	PROPHYLAXIS-ADULT (Est Insurance \$50.00)			50.00
	George Young, D.D.S.	Angie 00120	PERIODIC ORAL EVALUATION (Est Insurance \$25.00)			25.00
	Debra Davis	Angie 00274	BITEWINGS-4 FILMS (Est Insurance \$37.50)			37.50
Subtotal:						112.50

Tax: 0.00

Today's Charges: 112.50

Balance Due: 1204.88
 - Estimated Insurance: 462.50

Contract Balance	Estimated Insurance	Previous Balance	Charges Today	Payments Today	Adjustments Today	Balance Due Now
251.98	462.50	1092.38	112.50	0.00	0.00	742.38

Future Family Appointments:

Patient	Next Appointment	Patient	Next Appointment	Patient	Next Appointment
8	Angie Abbott	11/15/2006 @ 1:30 pm			

THANK YOU FOR VISITING OUR OFFICE. HAVE A GREAT DAY!

Walkout

Use the Walkout to record services rendered, accept payments, generate insurance claims, update treatment plans and print patient receipts or walkout statements for each patient. With the ability to enter multiple patients on the same Walkout, to use exploding codes for multiple services and to estimate insurance coverage per service, Walkout helps you provide a higher level of customer service.

Walkout Features:

- Post items from a Treatment Plan to the Walkout.
- Process a Family Walkout for all family members at once and generate one receipt.
- Select or create a custom Walkout Statement Message.
- Create a Lab case as part of the Walkout.
- Walkout is easily accessed from Account.
- Select from a variety of insurance claim forms or submit electronically.
- Display future scheduled appointments on the Walkout Statement.
- Print post-op instructions.
- Apply multiple forms of payment (cash, credit, etc.) to one Walkout.



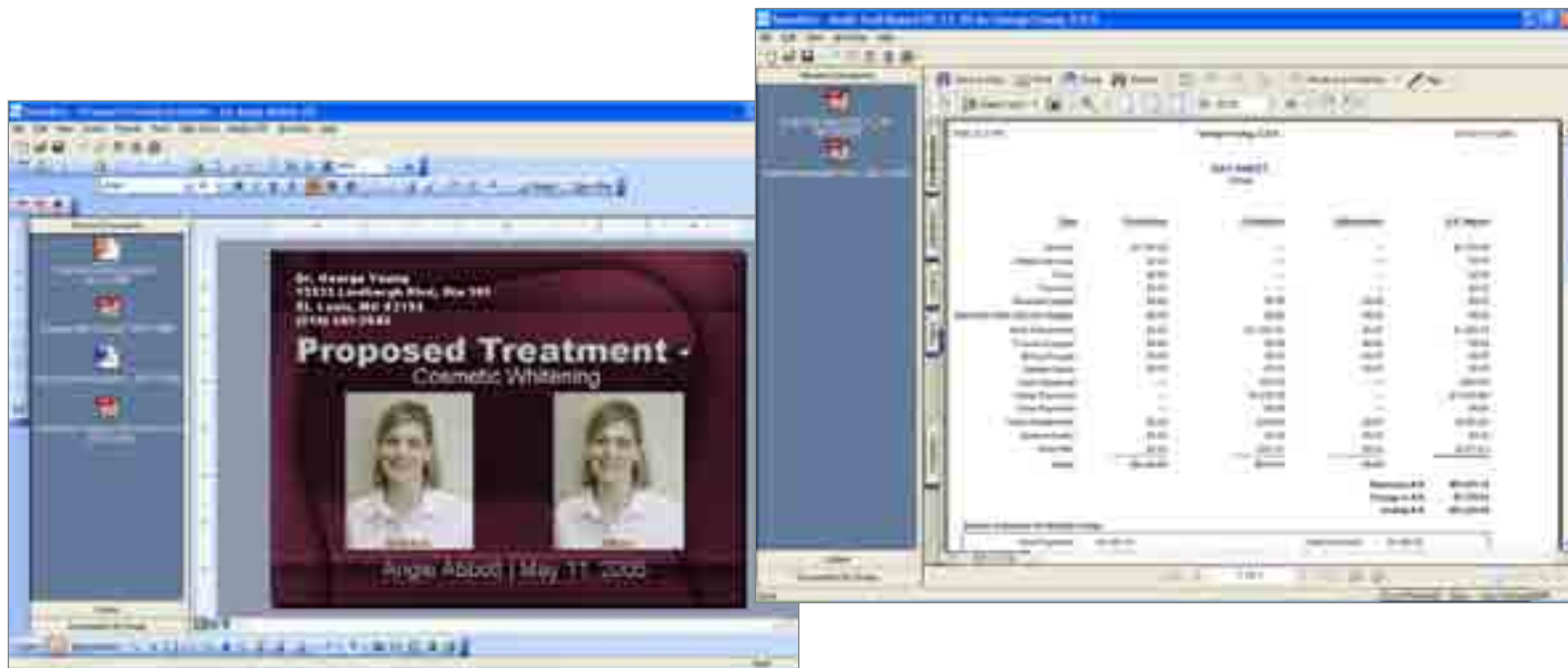
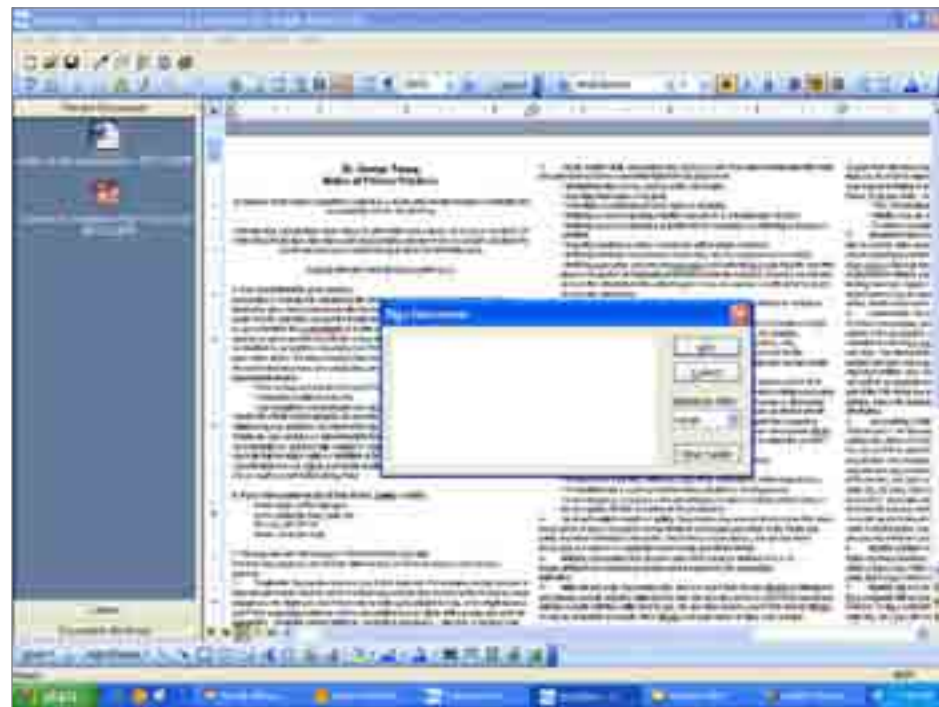
Improved Bulk Payment Window

- Enter bulk insurance payments quickly from one screen.
- Minimize window and finish posting when ready.
- See insurance company and payment group lists.

SmartDoc

SmartDoc is Eaglesoft's dynamic document manager. Create and save new documents for patients, providers and the practice. Accessible from Person, Provider, Insurance, Practice Information, Lab Tracking, Referral Sources and toolbars and right-mouse clicks throughout the program, easily save an electronic copy of any document or report printed from the software. Integrated with InTouch letters, create document templates and attach electronic signatures to documents using the digital signature pad. Once the document has been signed, the signature is embedded in the document and the document cannot be altered. Mark documents as private and only the user who created the document will have access to view it.

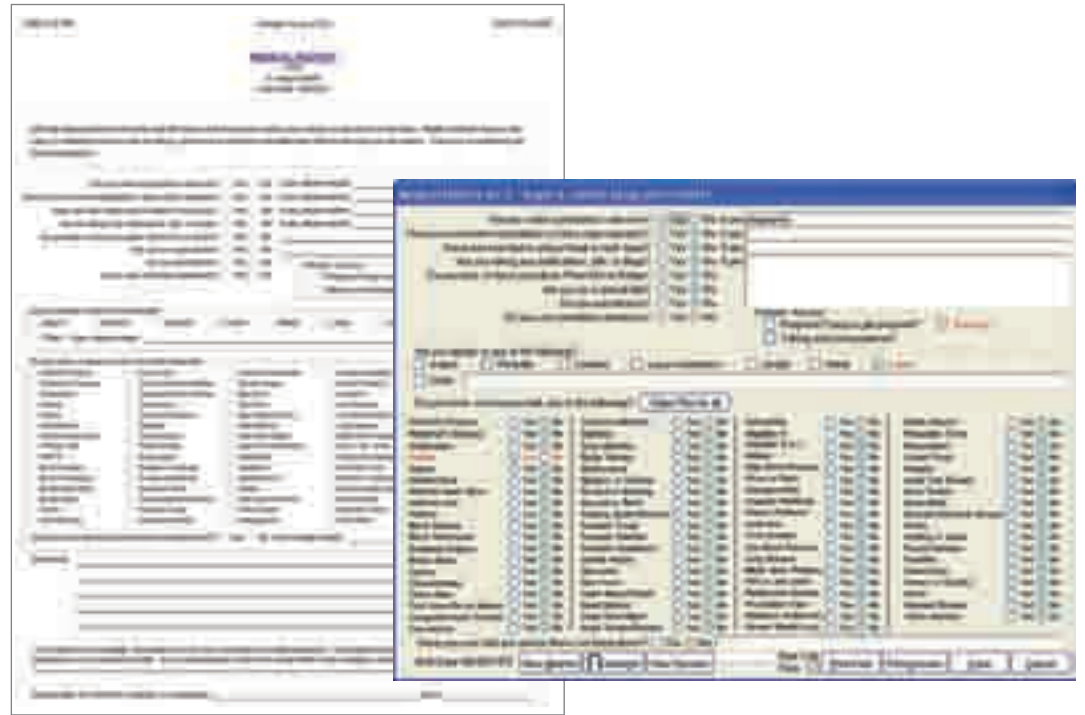
SmartDoc gives your practice the tools you need to be paperless in an efficient manner. You no longer need to scan in the medical history because the original signed document is saved in SmartDoc. When a patient calls in with a question about a billing statement, view an exact copy of the patient's statement in SmartDoc. Prior End of Day and End of Month financial reports are right at your fingertips, and you won't have to search through files to find the report you need.



Medical History

With integrated SmartDoc functionality, use Medical History to enhance your ability to store important patient information. View, print and modify vital patient medical information, including medications, physicians, allergies and much more.

Created just like the forms new patients complete, Medical History can be printed as a blank form or with current medical history, including questions and answers, printed on the form. In addition, information is saved sequentially so you can view previous forms and track progress and changing medical conditions.



Patient Registration

Print individual or bulk Patient Registration forms as a blank form or with current information included. Forms are conveniently configured to mirror the Edit Person screen. Transferring and updating patient information is simple, and the forms can be scanned into the patient's SmartDoc record for future reference.



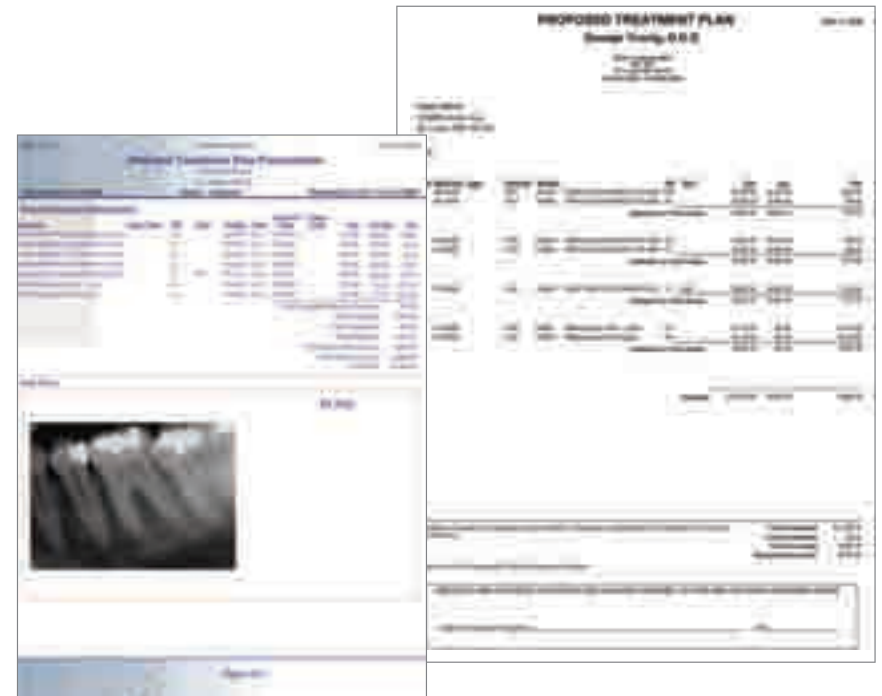
Fast CheckIn

Save time and put your patients in control! Set up a kiosk-style checkin center with a desktop computer, Tablet PC or iPad and let your patients check themselves in. Includes patient demographics, medical history, HIPAA forms, custom documents and CAESY access.

Treatment Plan

Manage your treatment plan recommendations with ease with Eaglesoft Treatment Plan. With the ability to estimate insurance coverage, Treatment Plan is a useful tool for explaining the potential financial impact of proposed treatment. Create insurance pre-authorization forms to verify the expected amount of insurance coverage.

Record patient acceptance or refusal of recommended treatment by printing the Treatment Plan. Or use the digital signature pad to electronically sign and store the plan in the patient's SmartDoc, making it a permanent part of the patient's electronic health record.



- **Multiple Plans**

Create multiple treatment plans for patients to present treatment options.

- **Providers**

Enter multiple providers on the same treatment plan.

- **Phases**

Use phase numbers to stage or group treatment recommendations.

- **Status**

Information in the Treatment Plan is seamlessly integrated with Chart, and the status of the Treatment Plan is automatically updated by the Walkout process.



- **Images**

Attach X-ray or camera images to treatment plans for better case presentations.

- **Presentation**

Create a Detailed Treatment Presentation with plan information and images to better educate patients on the recommended treatment.

- **Appointments**

Create an Unscheduled Appointment from the Treatment Plan, capturing all appointment information without committing to a specific time, chair or date.

CAESY Integration

The premier practice management and patient education software programs are integrated, giving you more power than ever to be productive in your practice. Create professional treatment plans and provide effective patient education with Eaglesoft and CAESY patient education. CAESY presentations are associated with service codes in Eaglesoft. Playing a presentation is as simple as right-clicking on a service in the Chart or Treatment Plan.

With the simple-to-use Power Presentation Wizard, you can seamlessly create impressive case presentations that include recommended treatment, patient images and information, notes and multimedia patient education presentations. Combine the power of CAESY patient education with Eaglesoft practice management, clinical and imaging software to create a fully integrated, digital practice.



Informed Consent

From the Eaglesoft Treatment Plan, create Patient Informed Consent Agreement records to easily track patient acknowledgement and acceptance of treatment recommendations. Informed consent records include information on recommended treatment, patient images, notes and viewed CAESY patient education presentations. Patients sign the record, indicating their acknowledgement and acceptance of the recommended treatment. Use the digital signature pad to acquire an electronic signature and store the original, signed consent agreement in the patient's SmartDoc.

Insurance Claims

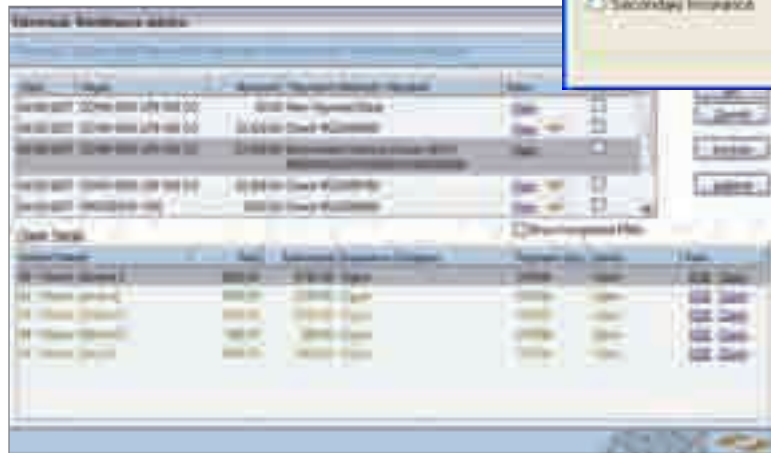
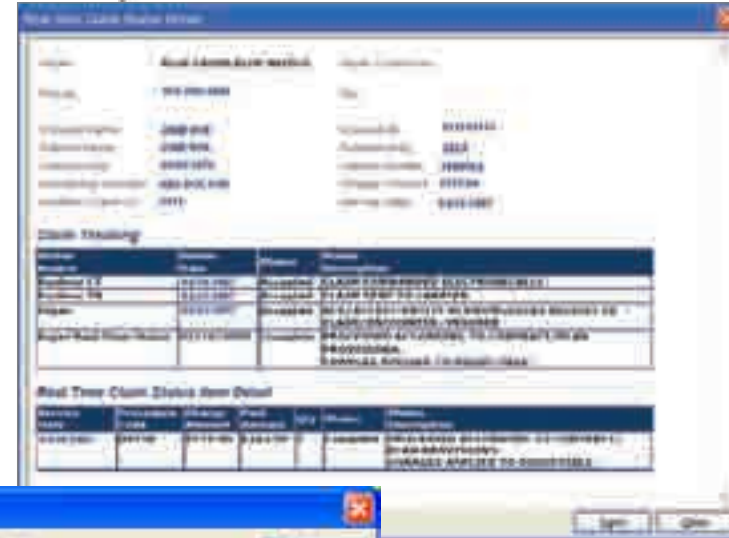
Eliminate manual processes and allow more time to focus on patient care by processing insurance claims through Eaglesoft. You can easily track which claims have been submitted, accept bulk insurance payments and close claims. Generate reports to identify outstanding insurance claims by insurance company, insurance company productivity, managed care utilization and more.

- **Electronic Claims**

Increase efficiency even more with electronic claims (eClaims) from Eaglesoft. eClaims will accelerate payment and will reduce rejections, receivables and paperwork.

- **Claim Status and Real-time Eligibility**

With the added benefits of Claim Status and Real-time Eligibility, you can check on the status of an open claim and determine patient insurance coverage without ever picking up the phone.



- **Electronic Attachments**

Submit EOBs, charts, X-rays and any other patient health records electronically. It's quick, easy and secure. This new feature provides a bridge between NEA's attachment software (Fast Attach) and Eaglesoft eClaims.

- **eRAs**

Eaglesoft's new Electronic Remittance Advice (eRA) service replaces or supplements the EOBs you currently receive. Each electronic eRA includes payment information that shows you, in advance, which claims have been paid and in what amount. Check numbers, EFT numbers and payment information populate automatically!

Statements

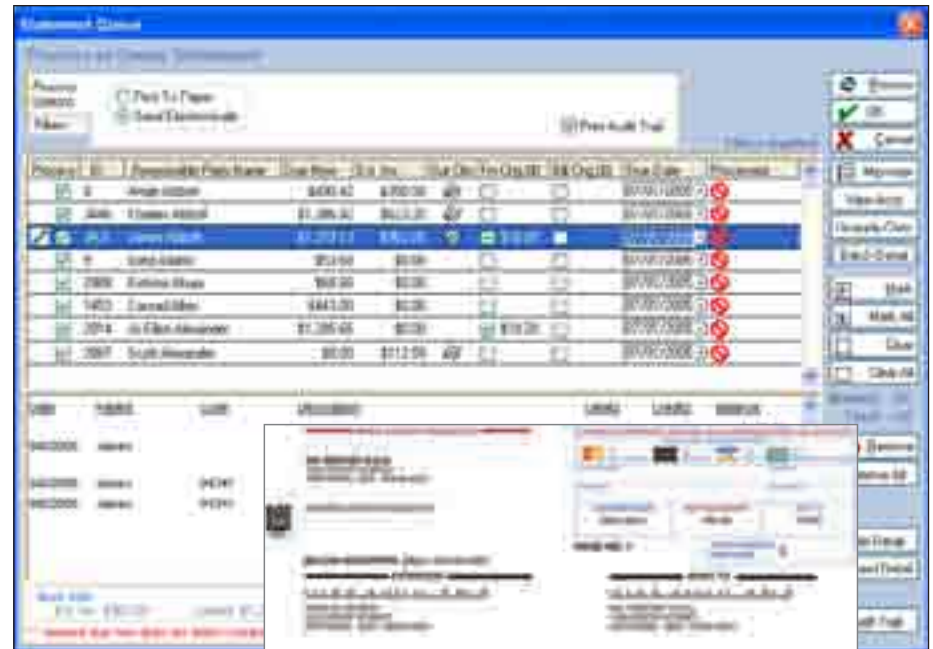
Use the Statement Wizard to create billing statements for accounts with balances in a few simple steps. Create custom messages for accounts with 30-, 60- or 90-day overdue balances, add personal notes to individual statements, apply finance and billing charges, exclude accounts with low balances and include or exclude transaction details. In addition, you can create statements for all accounts, individual accounts or a range of accounts and preview statement detail and account information before processing the statements. The Statement Queue allows you to batch statements for printing, simplifying the statement generation process even more.

- **Electronic Statements**

Easily create and customize your statements. Simply review and send electronically with no worries. Your patients will still receive their statements in the mail, but now all printing, stuffing and mailing are done for you. eStatements improve collections and reduce processing costs and accounts receivable, while allowing you to maintain full control over your statements. Produce professional statements in minutes, giving you more time to focus on more productive tasks.

- **Credit Card Integration**

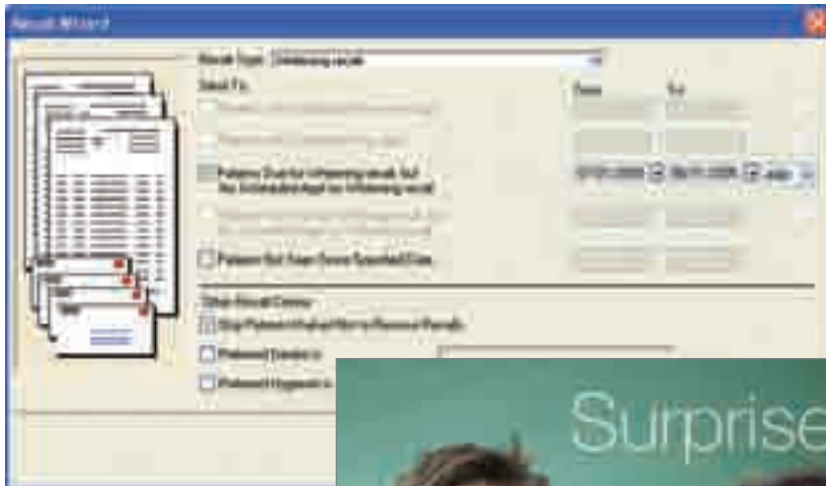
Process credit cards right in your Eaglesoft software. With integrated processing, you'll check your patients out faster, eliminate multiple receipts, automate your payment forms and save on your current costs for accepting electronic payments.



Recalls

The Recall Wizard generates reports, postcards, mailing labels, envelopes or letters to remind patients of an upcoming appointment or the need to schedule an appointment. You can also transfer a list of recall patients to Eaglesoft's contact manager, InContact.

Create multiple recall types to track recalls for cleanings, perio, whitening and more. Add customized messages to recalls.



IntelliCare

IntelliCare lets you set up automated alerts pertaining to patients based on user-defined criteria. For instance, you can set up an alert to tell you, upon accessing any patient record, whether or not that patient has a current panoramic X-ray on file or if you are missing a patient's email address. The possibilities are limitless!

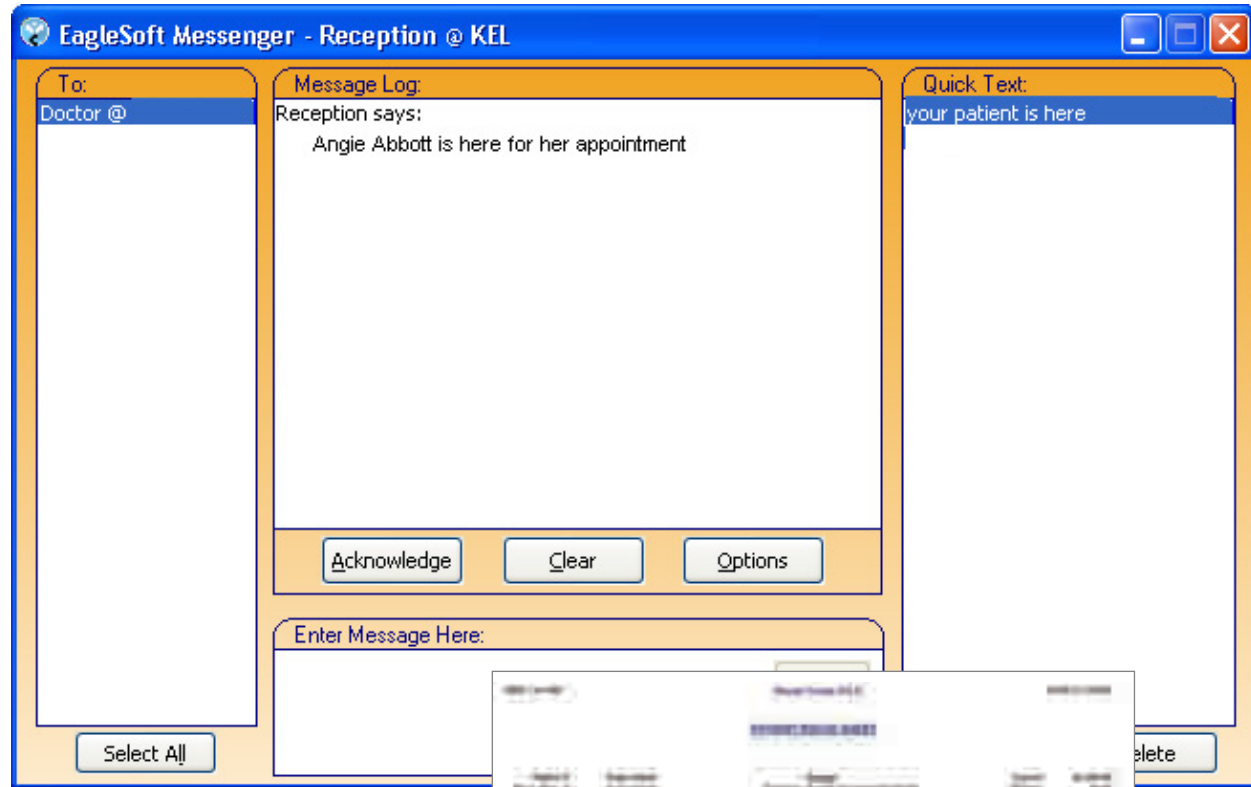


eReminders

This convenient service uses outbound messaging through phone calls, emails and/or text messages to remind patients about upcoming appointments. eReminders also automatically updates the confirmation status on your schedule.

Messenger

Quickly communicate throughout the office without leaving your work area using Messenger. No more raised voices as you yell back and forth down the hallway. Simply type and send your message, and a sound will play to notify the recipient when it arrives. Create and store common messages, and you can quickly send everyone in the office a note that the coffee is ready.



Patient Route Sheet

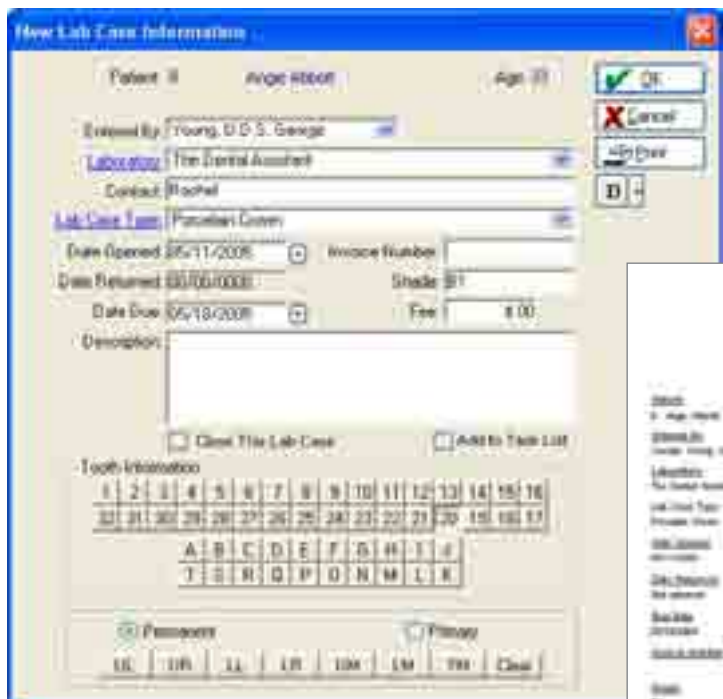
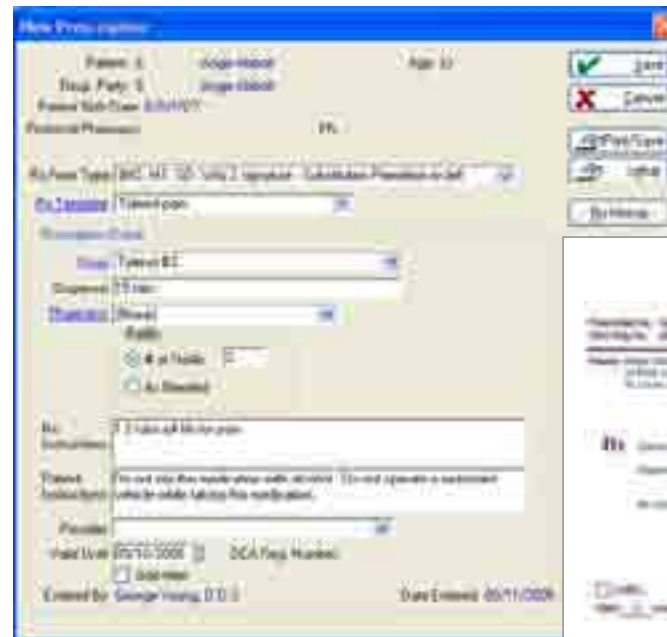
Create customized Patient Route Sheets with patient summary information for use in your operatories. Route sheets can be printed individually or in groups for patients with appointments on specified dates. Include notes, alerts, medical history, recall and appointment information, referral tracking, prescriptions, lab tracking and more. Also accessible from OnSchedule, use a customizable fee sheet on the route sheet so that services completed for the patient's appointment can be easily marked.



Prescription Writer

Prescription Writer is a fully automated feature that enables you to create, process and print prescriptions for your patients, while keeping a history within the patient's record. Set up local pharmacies, prescription templates, premedication alerts and more to simplify the prescription writing process.

Use plain or perforated paper to print prescriptions for patients before they leave the office. Prescription Writer even accommodates for different state regulations; simply select your location from the dropdown list, and the required information is instantly printed.

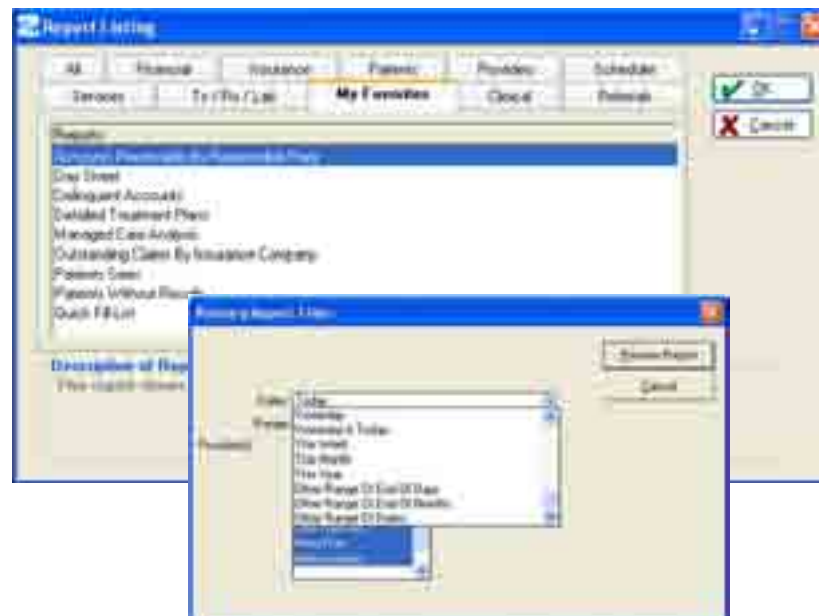


Lab Tracking

Monitor lab work being completed for patients with Lab Tracking. Create lab cases for all lab work and mark when the case was created and when it is expected to return. Create tasks to help track lab cases and attach cases to appointments in OnSchedule. Close lab cases in Walkout when services have been completed. A large description field allows for easy communication to the lab. Use the autonotes feature to store your most commonly used narratives for lab cases.

Reports

Eaglesoft contains over 200 reports. Use the unique tab interface to quickly find the reports you need by category (Financial, Insurance, etc.). Add individual reports to My Favorites to always have access to your most frequently used reports. Filter reports to obtain information for specific days, specific patients, etc. In addition, all reports can be saved to SmartDoc for the patient, provider or practice.



- **Accounts Receivable By Responsible Party**
 - Identify those accounts with outstanding balances
- **Referral Productivity – Detailed**
 - Review your referral sources and the production they've added to your practice
- **New Persons**
 - Get to know the new faces in your practice
- **Date-Based Reporting**
 - Run financial reports for any range of dates

Quick Reports

Create customized groupings of reports for faster access to information when you need it. Quick Reports lets you create a batch (or queue) of the reports you use most often and print them with just one click.

End-of-Day Reports

Tracking your daily financial records is easy with Eaglesoft End-of-Day Reports. During the End-of-Day process, you have the option to print 15 different reports, including:

- **Provider Productivity Report**
 - Includes Month-to-Date and Year-to-Date total when printed at End-of-Day
 - Conveniently grouped by provider, including hygienists
- **Bank Deposit Slip**
 - Creates deposit report for bank – customizable to exclude credit card payments
 - Can be printed by provider
- **Audit Trail**
 - A complete record of today's activities listed by provider
 - Protects against embezzlement
- **Day Sheet**
 - Provides a complete breakdown of production, collections and adjustments

Provider	Date	Production	Collection	Adjustment	Total
John Smith	10/10/10	100	100	0	200
Jane Doe	10/10/10	150	150	0	300
Bob Johnson	10/10/10	200	200	0	400
Alice Brown	10/10/10	250	250	0	500
David Wilson	10/10/10	300	300	0	600
Eve Davis	10/10/10	350	350	0	700
Frank Miller	10/10/10	400	400	0	800
Grace Lee	10/10/10	450	450	0	900
Henry King	10/10/10	500	500	0	1000
Ivy White	10/10/10	550	550	0	1100
Jack Black	10/10/10	600	600	0	1200
Karen Green	10/10/10	650	650	0	1300
Leo Brown	10/10/10	700	700	0	1400
Mia White	10/10/10	750	750	0	1500
Noah Black	10/10/10	800	800	0	1600
Olivia Green	10/10/10	850	850	0	1700
Paul Brown	10/10/10	900	900	0	1800
Quinn White	10/10/10	950	950	0	1900
Sam Black	10/10/10	1000	1000	0	2000
Tina Green	10/10/10	1050	1050	0	2100
Uma Brown	10/10/10	1100	1100	0	2200
Victor White	10/10/10	1150	1150	0	2300
Wendy Black	10/10/10	1200	1200	0	2400
Xavier Green	10/10/10	1250	1250	0	2500
Yara Brown	10/10/10	1300	1300	0	2600
Zoe White	10/10/10	1350	1350	0	2700
Adam Black	10/10/10	1400	1400	0	2800
Alma Green	10/10/10	1450	1450	0	2900
Benjamin Brown	10/10/10	1500	1500	0	3000
Chloe White	10/10/10	1550	1550	0	3100
Conor Black	10/10/10	1600	1600	0	3200
Diana Green	10/10/10	1650	1650	0	3300
Ethan Brown	10/10/10	1700	1700	0	3400
Fiona White	10/10/10	1750	1750	0	3500
Gavin Black	10/10/10	1800	1800	0	3600
Hannah Green	10/10/10	1850	1850	0	3700
Ian Brown	10/10/10	1900	1900	0	3800
Jessica White	10/10/10	1950	1950	0	3900
Justin Black	10/10/10	2000	2000	0	4000
Karen Green	10/10/10	2050	2050	0	4100
Kevin Brown	10/10/10	2100	2100	0	4200
Laura White	10/10/10	2150	2150	0	4300
Leo Black	10/10/10	2200	2200	0	4400
Maria Green	10/10/10	2250	2250	0	4500
Nathan Brown	10/10/10	2300	2300	0	4600
Olivia White	10/10/10	2350	2350	0	4700
Paul Black	10/10/10	2400	2400	0	4800
Quinn Green	10/10/10	2450	2450	0	4900
Sam Brown	10/10/10	2500	2500	0	5000
Tina White	10/10/10	2550	2550	0	5100
Uma Black	10/10/10	2600	2600	0	5200
Victor Green	10/10/10	2650	2650	0	5300
Wendy Brown	10/10/10	2700	2700	0	5400
Xavier White	10/10/10	2750	2750	0	5500
Yara Black	10/10/10	2800	2800	0	5600
Zoe Green	10/10/10	2850	2850	0	5700
Adam Brown	10/10/10	2900	2900	0	5800
Alma White	10/10/10	2950	2950	0	5900
Benjamin Black	10/10/10	3000	3000	0	6000
Chloe Green	10/10/10	3050	3050	0	6100
Conor Brown	10/10/10	3100	3100	0	6200
Diana White	10/10/10	3150	3150	0	6300
Ethan Black	10/10/10	3200	3200	0	6400
Fiona Green	10/10/10	3250	3250	0	6500
Gavin Brown	10/10/10	3300	3300	0	6600
Hannah White	10/10/10	3350	3350	0	6700
Ian Black	10/10/10	3400	3400	0	6800
Jessica Green	10/10/10	3450	3450	0	6900
Justin Brown	10/10/10	3500	3500	0	7000
Karen White	10/10/10	3550	3550	0	7100
Kevin Black	10/10/10	3600	3600	0	7200
Laura Green	10/10/10	3650	3650	0	7300
Leo Brown	10/10/10	3700	3700	0	7400
Maria White	10/10/10	3750	3750	0	7500
Nathan Black	10/10/10	3800	3800	0	7600
Olivia Green	10/10/10	3850	3850	0	7700
Paul Brown	10/10/10	3900	3900	0	7800
Quinn White	10/10/10	3950	3950	0	7900
Sam Black	10/10/10	4000	4000	0	8000
Tina Green	10/10/10	4050	4050	0	8100
Uma Brown	10/10/10	4100	4100	0	8200
Victor White	10/10/10	4150	4150	0	8300
Wendy Black	10/10/10	4200	4200	0	8400
Xavier Green	10/10/10	4250	4250	0	8500
Yara Brown	10/10/10	4300	4300	0	8600
Zoe White	10/10/10	4350	4350	0	8700
Adam Black	10/10/10	4400	4400	0	8800
Alma Green	10/10/10	4450	4450	0	8900
Benjamin Brown	10/10/10	4500	4500	0	9000
Chloe White	10/10/10	4550	4550	0	9100
Conor Black	10/10/10	4600	4600	0	9200
Diana Green	10/10/10	4650	4650	0	9300
Ethan Brown	10/10/10	4700	4700	0	9400
Fiona White	10/10/10	4750	4750	0	9500
Gavin Black	10/10/10	4800	4800	0	9600
Hannah Green	10/10/10	4850	4850	0	9700
Ian Brown	10/10/10	4900	4900	0	9800
Jessica White	10/10/10	4950	4950	0	9900
Justin Black	10/10/10	5000	5000	0	10000

Date	Description	Amount
10/10/10	John Smith	100.00
10/10/10	Jane Doe	150.00
10/10/10	Bob Johnson	200.00
10/10/10	Alice Brown	250.00
10/10/10	David Wilson	300.00
10/10/10	Eve Davis	350.00
10/10/10	Frank Miller	400.00
10/10/10	Grace Lee	450.00
10/10/10	Henry King	500.00
10/10/10	Ivy White	550.00
10/10/10	Jack Black	600.00
10/10/10	Karen Green	650.00
10/10/10	Leo Brown	700.00
10/10/10	Mia White	750.00
10/10/10	Noah Black	800.00
10/10/10	Olivia Green	850.00
10/10/10	Paul Brown	900.00
10/10/10	Quinn White	950.00
10/10/10	Sam Black	1000.00
10/10/10	Tina Green	1050.00
10/10/10	Uma Brown	1100.00
10/10/10	Victor White	1150.00
10/10/10	Wendy Black	1200.00
10/10/10	Xavier Green	1250.00
10/10/10	Yara Brown	1300.00
10/10/10	Zoe White	1350.00
10/10/10	Adam Black	1400.00
10/10/10	Alma Green	1450.00
10/10/10	Benjamin Brown	1500.00
10/10/10	Chloe White	1550.00
10/10/10	Conor Black	1600.00
10/10/10	Diana Green	1650.00
10/10/10	Ethan Brown	1700.00
10/10/10	Fiona White	1750.00
10/10/10	Gavin Black	1800.00
10/10/10	Hannah Green	1850.00
10/10/10	Ian Brown	1900.00
10/10/10	Jessica White	1950.00
10/10/10	Justin Black	2000.00
10/10/10	Karen Green	2050.00
10/10/10	Kevin Brown	2100.00
10/10/10	Laura White	2150.00
10/10/10	Leo Black	2200.00
10/10/10	Maria Green	2250.00
10/10/10	Nathan Brown	2300.00
10/10/10	Olivia White	2350.00
10/10/10	Paul Black	2400.00
10/10/10	Quinn Green	2450.00
10/10/10	Sam Brown	2500.00
10/10/10	Tina White	2550.00
10/10/10	Uma Black	2600.00
10/10/10	Victor Green	2650.00
10/10/10	Wendy Brown	2700.00
10/10/10	Xavier White	2750.00
10/10/10	Yara Black	2800.00
10/10/10	Zoe Green	2850.00
10/10/10	Adam Brown	2900.00
10/10/10	Alma White	2950.00
10/10/10	Benjamin Black	3000.00
10/10/10	Chloe Green	3050.00
10/10/10	Conor Brown	3100.00
10/10/10	Diana White	3150.00
10/10/10	Ethan Black	3200.00
10/10/10	Fiona Green	3250.00
10/10/10	Gavin Brown	3300.00
10/10/10	Hannah White	3350.00
10/10/10	Ian Black	3400.00
10/10/10	Jessica Green	3450.00
10/10/10	Justin Brown	3500.00
10/10/10	Karen White	3550.00
10/10/10	Kevin Black	3600.00
10/10/10	Laura Green	3650.00
10/10/10	Leo Brown	3700.00
10/10/10	Maria White	3750.00
10/10/10	Nathan Black	3800.00
10/10/10	Olivia Green	3850.00
10/10/10	Paul Brown	3900.00
10/10/10	Quinn White	3950.00
10/10/10	Sam Black	4000.00
10/10/10	Tina Green	4050.00
10/10/10	Uma Brown	4100.00
10/10/10	Victor White	4150.00
10/10/10	Wendy Black	4200.00
10/10/10	Xavier Green	4250.00
10/10/10	Yara Brown	4300.00
10/10/10	Zoe White	4350.00
10/10/10	Adam Black	4400.00
10/10/10	Alma Green	4450.00
10/10/10	Benjamin Brown	4500.00
10/10/10	Chloe White	4550.00
10/10/10	Conor Black	4600.00
10/10/10	Diana Green	4650.00
10/10/10	Ethan Brown	4700.00
10/10/10	Fiona White	4750.00
10/10/10	Gavin Black	4800.00
10/10/10	Hannah Green	4850.00
10/10/10	Ian Brown	4900.00
10/10/10	Jessica White	4950.00
10/10/10	Justin Black	5000.00

Date	Time	Description
10/10/10	08:00	John Smith
10/10/10	08:15	Jane Doe
10/10/10	08:30	Bob Johnson
10/10/10	08:45	Alice Brown
10/10/10	09:00	David Wilson
10/10/10	09:15	Eve Davis
10/10/10	09:30	Frank Miller
10/10/10	09:45	Grace Lee
10/10/10	10:00	Henry King
10/10/10	10:15	Ivy White
10/10/10	10:30	Jack Black
10/10/10	10:45	Karen Green
10/10/10	11:00	Leo Brown
10/10/10	11:15	Mia White
10/10/10	11:30	Noah Black
10/10/10	11:45	Olivia Green
10/10/10	12:00	Paul Brown
10/10/10	12:15	Quinn White
10/10/10	12:30	Sam Black
10/10/10	12:45	Tina Green
10/10/10	13:00	Uma Brown
10/10/10	13:15	Victor White
10/10/10	13:30	Wendy Black
10/10/10	13:45	

List of Reports

Account Alerts Master
Account Balances By Provider
Account History By Patient
Account History Report
Account History Report – Mailable
Account Summary
Account Types Report
Accounts By Account Types
Accounts Marked Not To Receive A Statement
Accounts Receivable By Provider – Detailed
Accounts Receivable By Provider – Summary
Accounts Receivable By Responsible Party
Accounts With Offsetting Debits and Credits
Accounts Written Off
Adjustment Types Report
Adjustments By Type
Adjustments Reconciliation
Annotations Master
Application Interfaces
Appointment Time Scheduled By Service Type
Appointments
Audit Trail
Audit Trail – Detailed
AutoNotes Master
Clinical Exams Master
Collection Exceptions
Collections Reconciliation
Conditions Master
Contact List
Coverage Book Master
Coverage Production
Credit Distribution Audit Trail

Customized Hours Report
Daily Fee Exceptions
Daily Production/Collection Summary
Day Sheet
Deleted Transactions
Delinquent Accounts
DenOptix Scan Types Master
Deposit Report
Deposit Report With Itemized Cash
Detailed Contact List
Detailed Exploding Codes Master
Detailed Production By Doctor
Detailed Treatment Plans
Digital Image Exams For Patient
Digital Image Exams Master
Discounts Master
Document Groups
Electronic Claims Submission Summary Report
Electronic Submission Summary Report
Employee Time Sheets
Employer Coverage Book Report
Employer Master – Detailed
Employer Master – Summary
Employer Prompts Master
Employers By Insurance Company
Example Groups
Exploding Codes Master
Fee Schedules – Detailed
Fee Schedules Master
Finance Charge Report
Image Template Master
Incomplete Clinical Exams

Informed Consent Master
Insurance Companies Master
Insurance Company History
Insurance Company Productivity
IntelliCare Report
Lab Case Types Master
Lab Cases Master
Laboratory Master
Letters Master
Medical History Answers
Medical History Exam
Messages Master
New Persons
Office Chairs Master
Orthodontic Patient Master
Orthodontic Patients By Insurance Billing Period
Outstanding Balances By Preferred Dentist
Outstanding Claims By Aging Category
Outstanding Claims By Insurance Company
Outstanding Payment Plans
Outstanding Pre-Authorizations By Insurance
Patient Alerts Master
Patient Analysis Report
Patient Arrival Tracking Reports
Patient Chart Labels
Patient Chart Laser Labels
Patient Fee Schedules
Patient History
Patient Informed Consent Master
Patient Labels
Patient Laser Labels
Patient Master

Patient Notes Audit Trail
Patient Notes By Other Referral Source
Patient Notes Master
Patient Privacy Information
Patient Prompts Master
Patient Registration Form
Patient Registration Form With Patient Information
Patient Signatures
Patients By Account Alert
Patients By Discount
Patients By Employer
Patients By Fee Schedule
Patients By Insurance Company
Patients By Other Referral Sources
Patients By Patient Alert
Patients By Preferred Dentist
Patients By Preferred Hygienist
Patients By Responsible Party
Patients Currently Referred Out
Patients On Short Notice
Patients Seen
Patients With Duplicate Names
Patients With Duplicate Social Insurance Numbers
Patients With Email Addresses
Patients Without Recalls
Patients Without Visits
Payment Groups – Detailed Report
Payment Reconciliation
Payment Types Master
Performance Summary
Pharmacy Master
Post-Op Calls

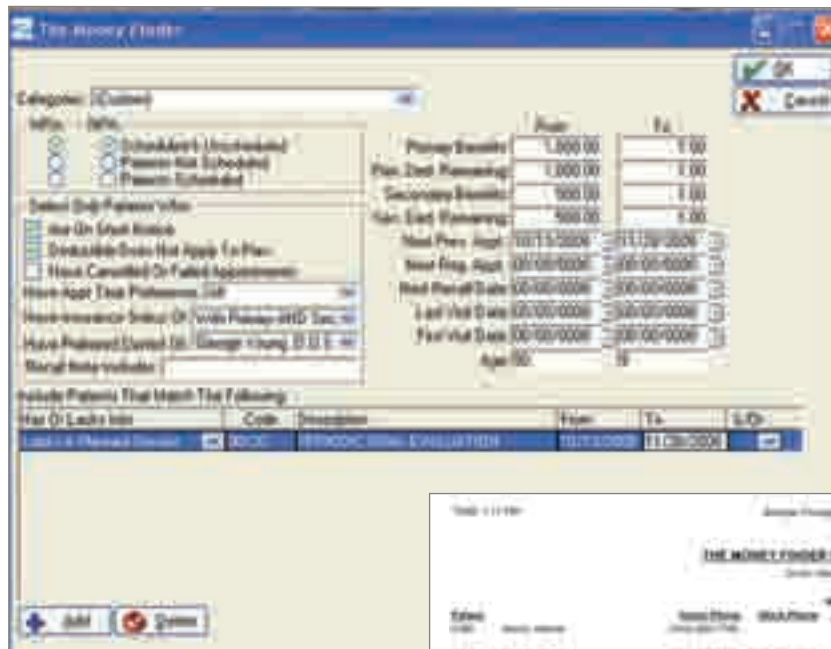
Post Procedure Notes
Practice Audit Trail
Practice Audit Trail Analysis
Practice Audit Trail – Detailed
Practice Information Report
Prescription History Report
Prescription Template Master
Procedures By Provider
Production By Account
Production By Patient
Production Exceptions
Production Reconciliation
Provider Facts
Provider Goals
Provider History
Provider On Insurance Master
Provider Productivity
Provider Prompts Master
Providers Master
Quick Fill List
Quick Pick Assignment Master
Recall Statuses Master
Recall Types Master
Referral Productivity – Detailed
Referral Productivity – Summary
Referral Productivity – Yearly Summary
Referral Recipient and Source Labels
Referral Recipient and Source Laser Labels
Referral Recipient and Source Master
Referral Recipients Master
Referral Sources Master
Referred Patients

Returned Checks Report
Rx Drugs Master
Scheduled Appointments Not Walked Out
Scheduled Versus Goals
Scheduled Versus Goals By Provider
Scheduler Audit Trail
Secondary Deposit Report
Security Profile Master
Service Codes By Fee Schedule
Service Codes By Type
Service Codes Master
Service Codes Productivity Master
Service History
Service History By Other Referral Source
Service Type Productivity – Detailed
Service Type Productivity – General
Service Types Master
Staff Positions Master
Standard Fee Master
System Activity Report
Task Categories
Task Manager
Time Sheet Employees
Time Sheet Work Types
Today's Appointments
Top Referral Sources
Treatment Plans Master
Trends Practice Management
Unassigned Credit Report
Unpaid Debits Report
ZIP/Postal Codes Master

The Money Finder

The Money Finder is appropriately named, as it will do just that...help you find the hidden money in your practice! It performs this revolutionary function by accessing a number of areas in your system, including Appointment Status, Insurance Status, Recommended Work, Planned Treatment Status and Completed Treatment Status. You specify the criteria, and The Money Finder will query your patient database to produce a concise list of patients who fit your practice's needs at any given moment.

For example, The Money Finder will help you find patients who have had scaling and root planing but have not followed up with a periodontal exam. Imagine the revenue opportunity when you have this information at your fingertips!



THE MONEY FINDER REPORT LIST

Pat#	Print Name	SSA/Phone	Next Reg. Appt.	Next Prev. Appt.	Next Visit	Plan	Pa.	Remaining	Monthly
1001	John Smith	(214) 555-1234	11/15/2008	11/15/2008	11/15/2008	1000.00	1.00	1000.00	1000.00
1002	Jane Doe	(214) 555-5678	11/15/2008	11/15/2008	11/15/2008	1000.00	1.00	1000.00	1000.00
1003	Bob Johnson	(214) 555-9012	11/15/2008	11/15/2008	11/15/2008	1000.00	1.00	1000.00	1000.00
1004	Alice Brown	(214) 555-3456	11/15/2008	11/15/2008	11/15/2008	1000.00	1.00	1000.00	1000.00
1005	Charlie White	(214) 555-7890	11/15/2008	11/15/2008	11/15/2008	1000.00	1.00	1000.00	1000.00
1006	Diana Green	(214) 555-2345	11/15/2008	11/15/2008	11/15/2008	1000.00	1.00	1000.00	1000.00
1007	Frank Black	(214) 555-6789	11/15/2008	11/15/2008	11/15/2008	1000.00	1.00	1000.00	1000.00
1008	Grace King	(214) 555-0123	11/15/2008	11/15/2008	11/15/2008	1000.00	1.00	1000.00	1000.00
1009	Henry Lee	(214) 555-4567	11/15/2008	11/15/2008	11/15/2008	1000.00	1.00	1000.00	1000.00
1010	Ivy Scott	(214) 555-8901	11/15/2008	11/15/2008	11/15/2008	1000.00	1.00	1000.00	1000.00
1011	Jack Adams	(214) 555-2345	11/15/2008	11/15/2008	11/15/2008	1000.00	1.00	1000.00	1000.00
1012	Jill Baker	(214) 555-6789	11/15/2008	11/15/2008	11/15/2008	1000.00	1.00	1000.00	1000.00
1013	John Carter	(214) 555-0123	11/15/2008	11/15/2008	11/15/2008	1000.00	1.00	1000.00	1000.00
1014	Juanita Evans	(214) 555-4567	11/15/2008	11/15/2008	11/15/2008	1000.00	1.00	1000.00	1000.00
1015	Kimberly Ford	(214) 555-8901	11/15/2008	11/15/2008	11/15/2008	1000.00	1.00	1000.00	1000.00
1016	Kevin Gray	(214) 555-2345	11/15/2008	11/15/2008	11/15/2008	1000.00	1.00	1000.00	1000.00
1017	Laura Hill	(214) 555-6789	11/15/2008	11/15/2008	11/15/2008	1000.00	1.00	1000.00	1000.00
1018	Mark King	(214) 555-0123	11/15/2008	11/15/2008	11/15/2008	1000.00	1.00	1000.00	1000.00
1019	Nancy Lee	(214) 555-4567	11/15/2008	11/15/2008	11/15/2008	1000.00	1.00	1000.00	1000.00
1020	Paul Scott	(214) 555-8901	11/15/2008	11/15/2008	11/15/2008	1000.00	1.00	1000.00	1000.00
1021	Patricia Adams	(214) 555-2345	11/15/2008	11/15/2008	11/15/2008	1000.00	1.00	1000.00	1000.00
1022	Robert Baker	(214) 555-6789	11/15/2008	11/15/2008	11/15/2008	1000.00	1.00	1000.00	1000.00
1023	Sandra Carter	(214) 555-0123	11/15/2008	11/15/2008	11/15/2008	1000.00	1.00	1000.00	1000.00
1024	Thomas Evans	(214) 555-4567	11/15/2008	11/15/2008	11/15/2008	1000.00	1.00	1000.00	1000.00
1025	Uma Ford	(214) 555-8901	11/15/2008	11/15/2008	11/15/2008	1000.00	1.00	1000.00	1000.00
1026	Victor Gray	(214) 555-2345	11/15/2008	11/15/2008	11/15/2008	1000.00	1.00	1000.00	1000.00
1027	Wendy Hill	(214) 555-6789	11/15/2008	11/15/2008	11/15/2008	1000.00	1.00	1000.00	1000.00
1028	Xavier King	(214) 555-0123	11/15/2008	11/15/2008	11/15/2008	1000.00	1.00	1000.00	1000.00
1029	Yvonne Lee	(214) 555-4567	11/15/2008	11/15/2008	11/15/2008	1000.00	1.00	1000.00	1000.00
1030	Zoe Scott	(214) 555-8901	11/15/2008	11/15/2008	11/15/2008	1000.00	1.00	1000.00	1000.00

Method

Print Report
 Print Letter
 Print Label
 Print Laser Label
 Print Postcard
 Print Laser Postcard
 Export To InContact
 Print Envelopes

Sort By:

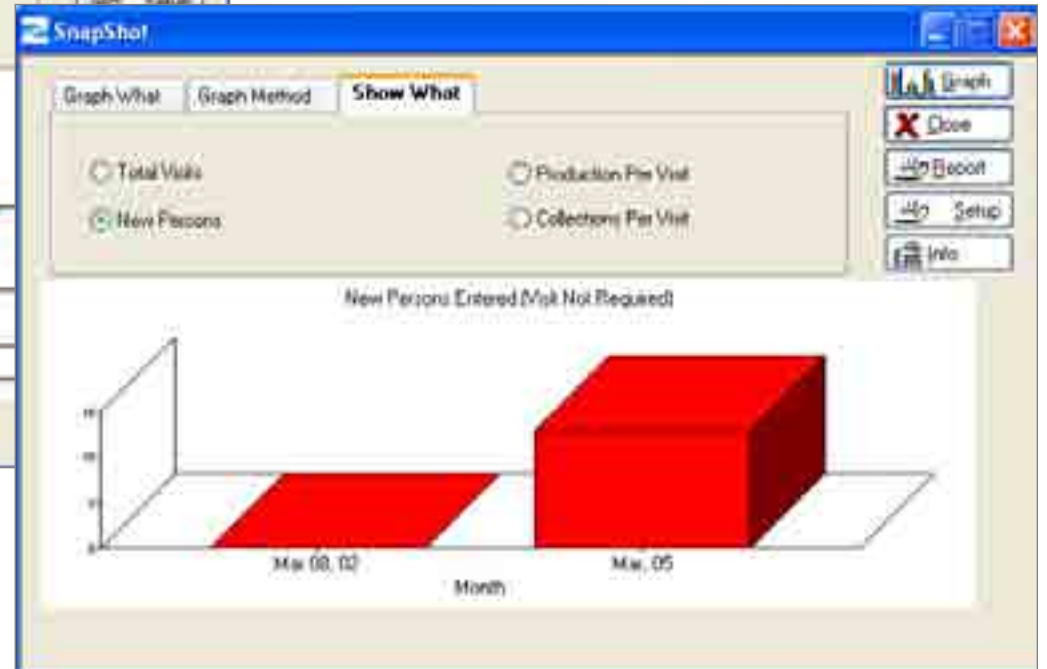
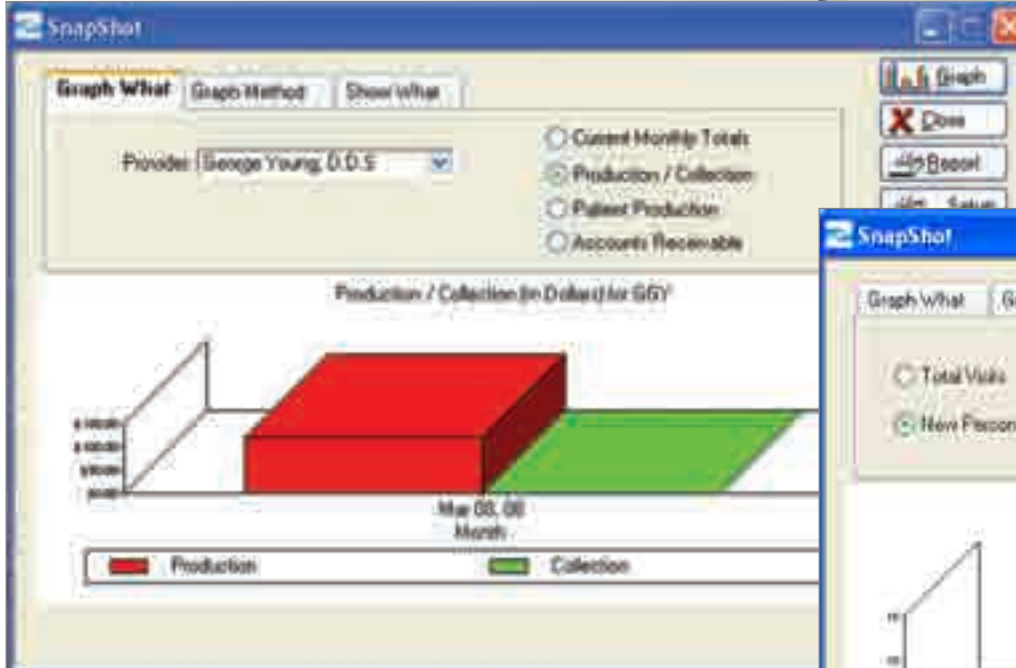
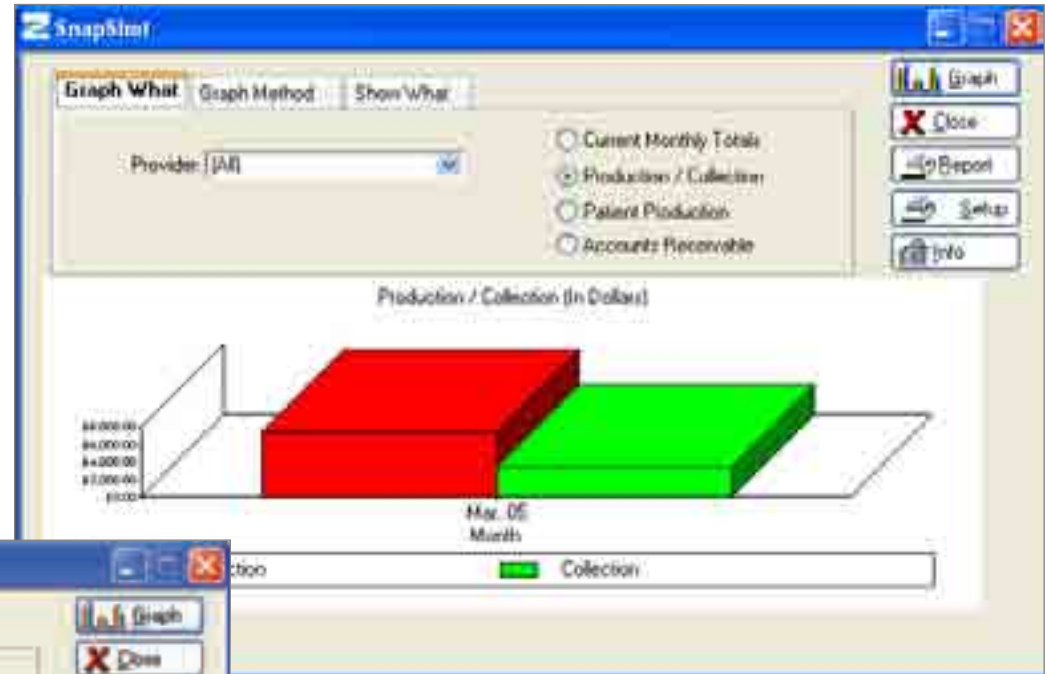
Patient Name
 Next Recall Date
 Next Prev. Appt.
 Zip Code
 Next Regular Appt.

Description To Appear On Report:

Print a call list, labels or postcards, or send The Money Finder list to InContact.

SnapShot

SnapShot is a truly amazing management feature. With one click of the mouse, SnapShot presents a "state-of-the-practice" overview in an easy-to-read graphical display. You can view graphs covering such essential areas as production versus collection totals, accounts receivable totals, adjustments and patient production. You can chart historical trends and view comparisons for any monthly time segment. SnapShot is a great tool for morning "huddle" meetings.



Trends

Track the performance of your practice with Trends. View office totals according to specified criteria. Import and enter data according to month or year, and then preview, print and save the information. With color-coded fields, you can view 40 key productivity indicators at once and respond proactively to business trends.

THIRD PRACTICE MANAGEMENT
August 2003
Totals - Last Updated on 08/07/03

Indicator	Goal	Actual	Variance	YTD Actual	YTD Goal
Total Office Production	00	1,559.00		1,559.00	00
Adjusted Production	00	1,559.00		1,559.00	00
Number of Doctor Days - Total Office	00	0.00		0.00	00
Bus. Day Production - Total Office	00	0.00		0.00	00
Number of Doctor Hours - Total Office	00	0.00		0.00	00
Production per Hour - Total Office	00	0.00		0.00	00
Production - Hygiene	00	475.00		475.00	00
Number of Hygiene Caps	00	0.00		0.00	00
Production per Cap - Hygiene	00	475.00		475.00	00
Collection (Adjusted)	00	475.00		475.00	00

Trends

Month: August Year: 2003

Practice Values: Range Imported: Today - Last Updated on 08/07/03

Indicator	Goal	Actual	Variance	YTD Actual	YTD Goal
Total Office Production	00	1,559.00		1,559.00	00
Adjusted Production	00	1,559.00		1,559.00	00
Number of Doctor Days - Total Office	00	0.00		0.00	00
Bus. Day Production - Total Office	00	0.00		0.00	00
Number of Doctor Hours - Total Office	00	0.00		0.00	00
Production per Hour - Total Office	00	0.00		0.00	00
Production - Hygiene	00	475.00		475.00	00
Number of Hygiene Caps	00	0.00		0.00	00
Production per Cap - Hygiene	00	475.00		475.00	00
Collection (Adjusted)	00	475.00		475.00	00

Provider Values

Indicator	Goal	Actual	Variance	YTD Actual	YTD Goal
Production - Doctor BOCH	00	200.00		18,181.82	00
Number of Doctor Days - Doctor BOCH	00	0.00		0.00	00
Production per Day - Doctor BOCH	00	0.00		0.00	00
Number of Doctor Hours - Doctor BOCH	00	0.00		0.00	00
Production per Hour - Doctor BOCH	00	0.00		0.00	00
Production - Doctor BOFD	00	1,359.00		21,818.18	00
Number of Doctor Days - Doctor BOFD	00	0.00		0.00	00
Production per Day - Doctor BOFD	00	0.00		0.00	00
Number of Doctor Hours - Doctor BOFD	00	0.00		0.00	00
Production per Hour - Doctor BOFD	00	0.00		0.00	00

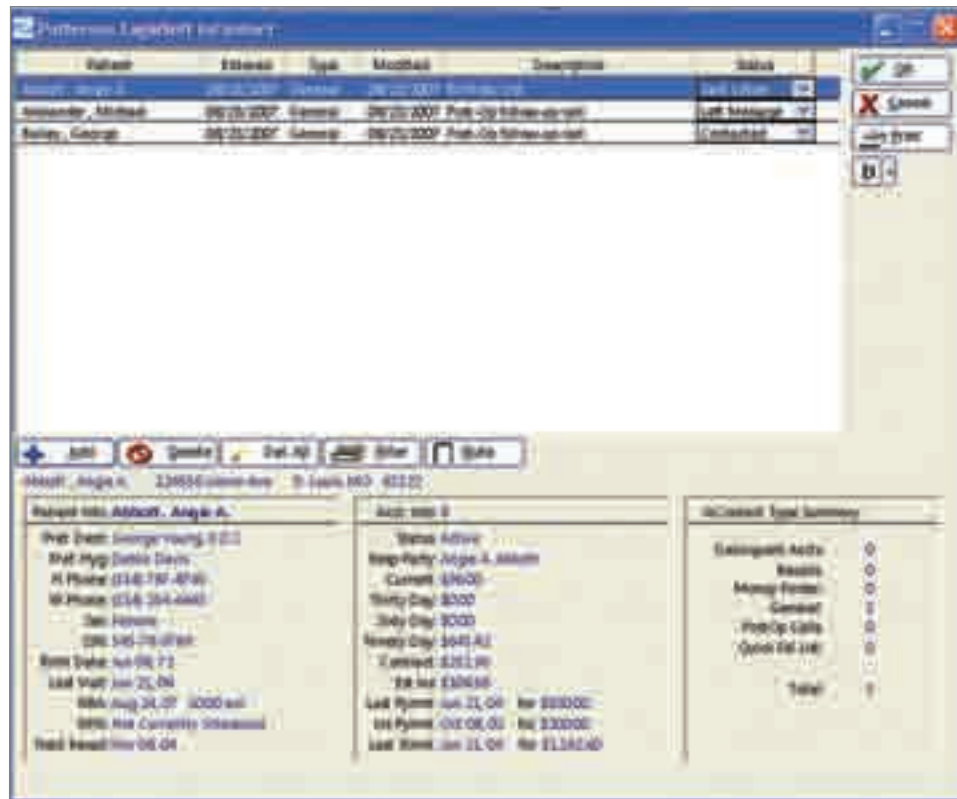
Legend: Data Imported from Select Imported from Select (By Committee) by User

* Imported amounts that have not been modified will match other Patterson EagleSoft reports only when the Trends report is saved and the Patterson EagleSoft reports are generated at the same time with no transactions entered in between.

InContact

InContact is an interactive contact manager that simplifies tracking your patient base. InContact enables you to store different types of patient groups based on recalls, post-op calls and different types of reports. InContact assists in the following tasks: calling patients with recalls, calling patients with delinquent accounts and tracking responses from calls and generating mailings. InContact's integration with key data areas of Eaglesoft – Recalls, Post-Op Calls, The Money Finder and Reports – gives you more control over your practice.

Right-click in the InContact window ledger to perform other functions. You can add a patient to the InContact list or select a patient and edit the patient record. You can also select a patient and add a contact note, schedule an appointment or view the patient account. The InContact print option enables you to print the data on mailing labels, postcards, envelopes, letters and more.

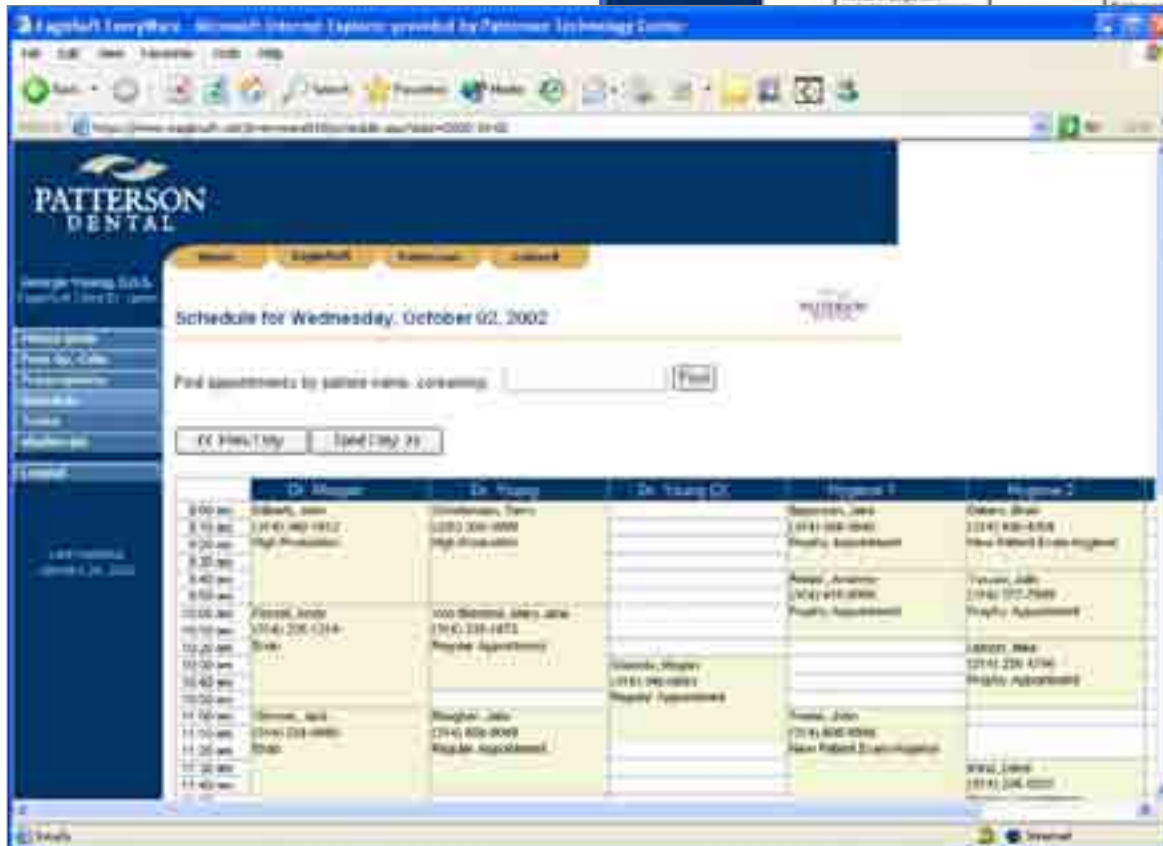
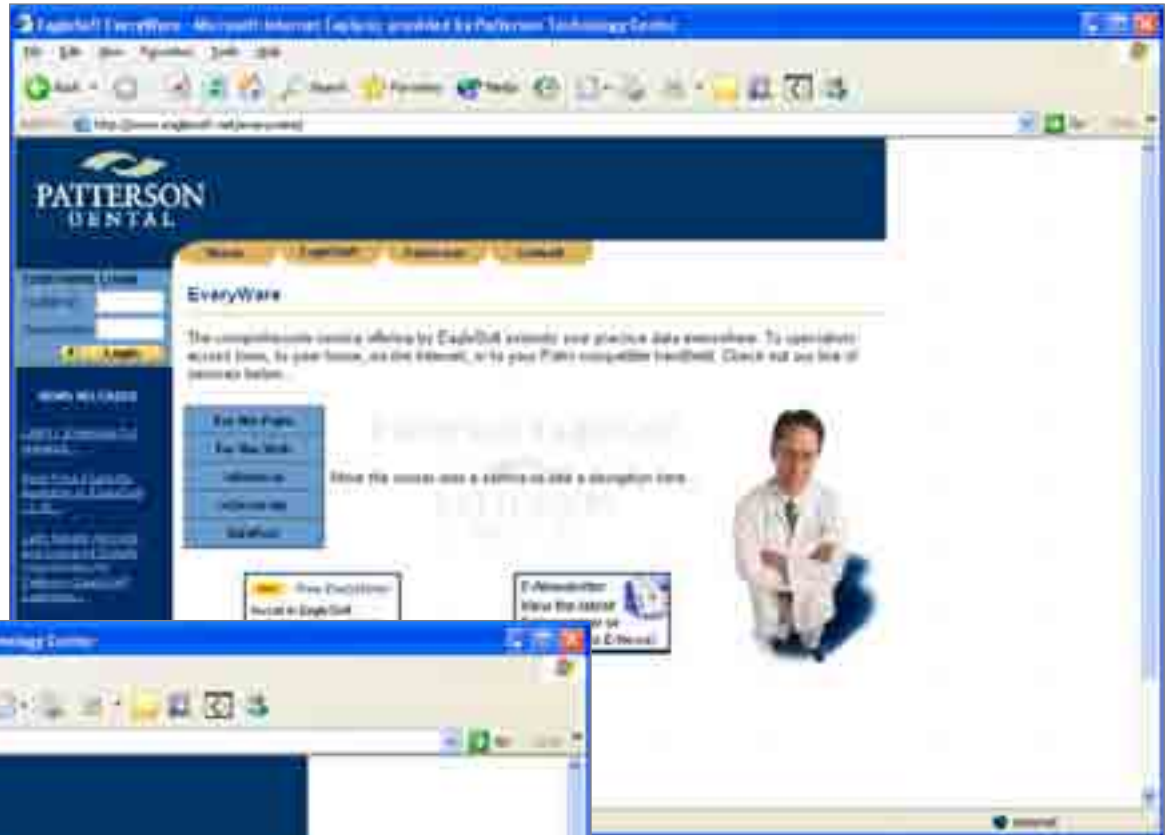


Revenue Opportunities

The Revenue Opportunities option highlights areas that might be overlooked but are full of revenue potential: recalls not scheduled, overdue recalls, patients without recalls, planned treatments not yet scheduled and others. This also allows you to perform some “what if” scenarios by specifying the percentage of patients who are likely to comply with the proposed area of opportunity.

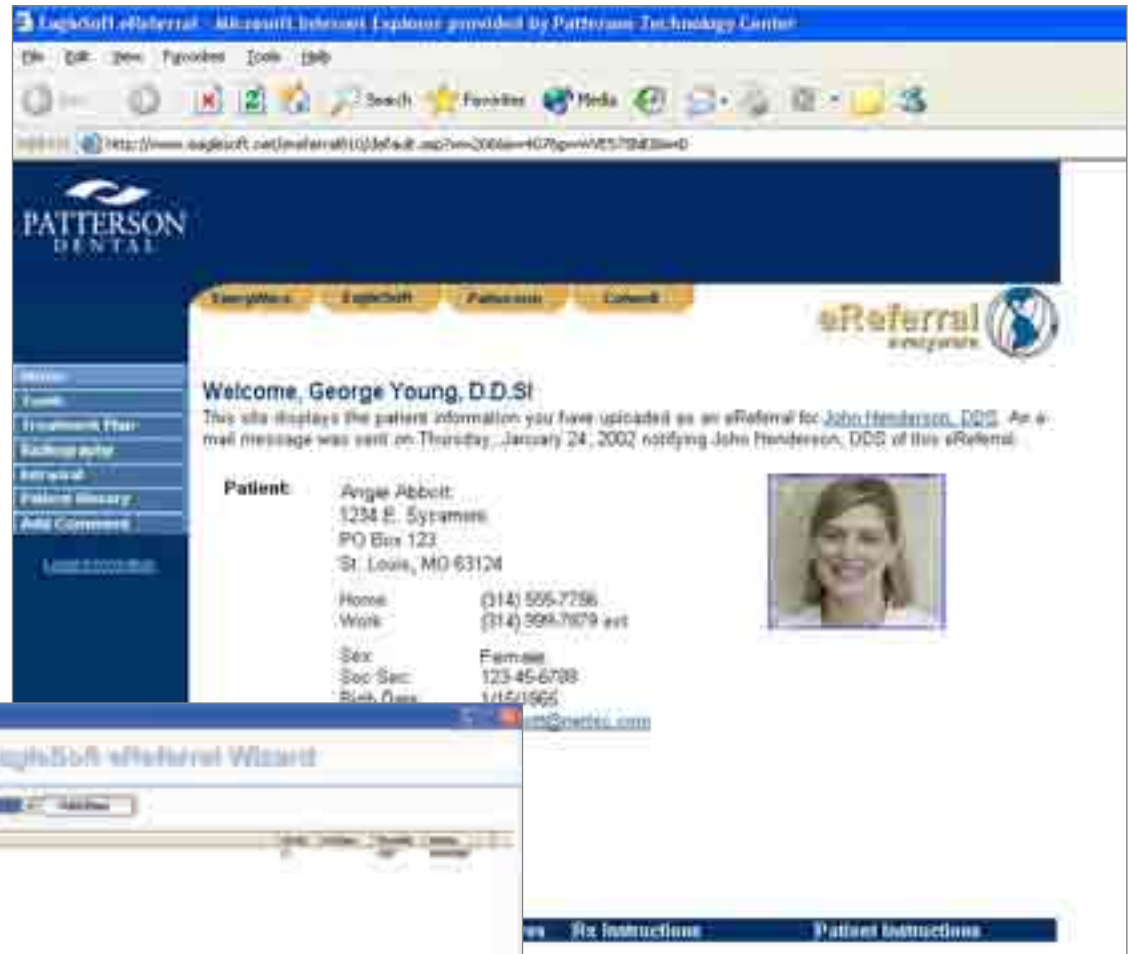
EveryWare for the Web

EveryWare for the Web allows you to view practice information securely from any Internet browser. Once your office data has been uploaded to the Web, you can log on to the secure EveryWare website to manage your practice data. With an easy-to-use interface, you can point and click your way through your appointments, post-op calls, prescriptions, phone numbers and tasks. You can also create and edit tasks to be uploaded to Eaglesoft.



eReferral

Staying in touch and sharing information with other practices are important aspects of your business. Referrals improve not only these working relationships but also your doctor-patient relationships. Eaglesoft's eReferral Wizard enables you to improve your relationships and profits with just a few mouse clicks. Turn days – and sometimes weeks – of waiting into minutes by electronically sending patient information, images, exams and treatment plans to other health care providers. All information is uploaded to the Eaglesoft secure server as a Web page, and the receiving provider receives an email link to the server.



Eaglesoft Clinical

One integrated package that connects it all

Now, everybody is on the same page

Eaglesoft Clinical software makes your operatory incredibly convenient and productive. Capturing and storing vital treatment and exam information are faster and easier than ever before. Now you can do it all – record digital X-rays, make clinical and audio exam notes, review intraoral images, present cosmetic imaging capabilities and access a patient’s chart – right from your operatory. These efficiencies will truly take your operatory to the next level and will allow you to treat patients with a degree of professionalism and efficiency that’s sure to make a positive impression.

Advanced Imaging

You can do virtually everything – acquire, save and enhance digital X-rays and video images – from the Advanced Imaging window. All of your imaging enhancements are done from this single window. You can colorize, invert and measure your images and much, much more. Eaglesoft also includes features to help you obtain the best possible diagnostic images:

- **Exposure Advisor**

Immediately senses when an X-ray has been underexposed or overexposed and advises you to adjust your settings to achieve the best possible image.

- **EagleEye**

View areas of the image in high contrast, colorized or inverted; instead of applying broad changes to an entire image, EagleEye gives you the ability to choose specific areas of the image.

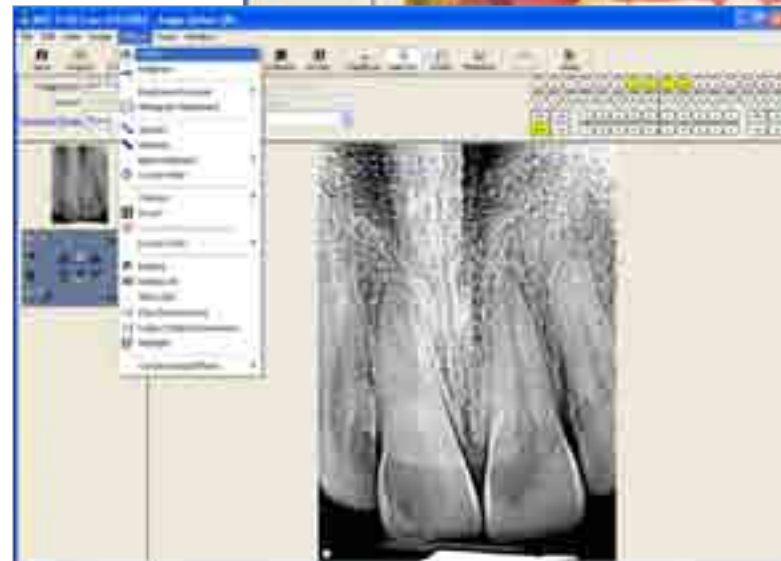
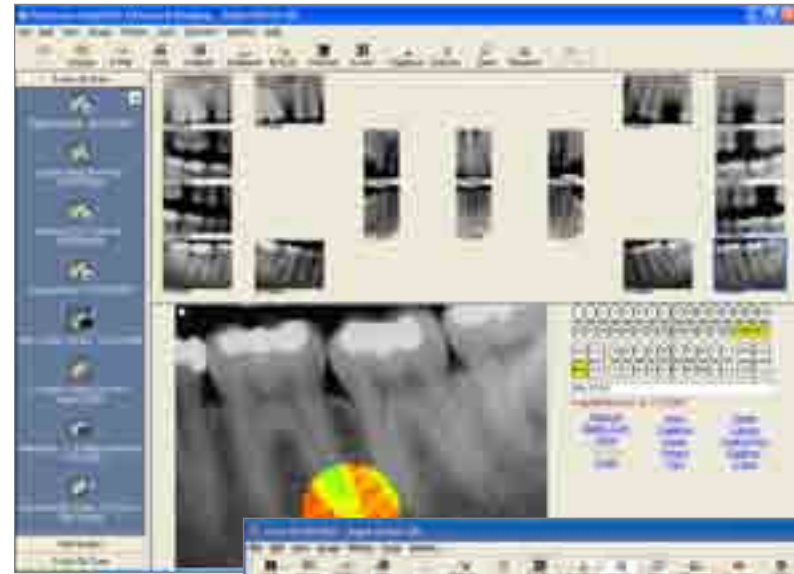
- **Enlighten**

Adaptively modifies image brightness and contrast to adjust for and correct overexposure or underexposure.

- **Clarify**

Accentuates unseen detail in an image and allows you to diagnose based on details that would never be seen on film.

In addition, Image DNA guarantees the integrity of your images by tracking changes since images were acquired by the original imaging device. You can rest assured that your patient image history can be proven unchanged. And don't forget that you can easily attach images to case presentations with the Eaglesoft/CAESY Power Presentation.



Digital Integrations

You have heard the phrase “seamless digital integration”, but what does it mean? With Eaglesoft, we eliminate the guesswork. Seamless digital integration means that you acquire both your intraoral and extraoral digital images directly into Eaglesoft without the need for bridges or links from different business partners. In addition, all your images are stored securely in one database, in one patient record. No additional software to purchase, learn, install or maintain. Digital finally made simple!

Eaglesoft is proud to offer integrations to many digital radiography and imaging products. This allows you unrivaled flexibility in selecting the digital products that specifically complement the way you practice.



Live Video Exam

Advanced Imaging gets truly advanced with the new Live Video Exam feature, which allows you to capture live streaming video and save your footage as movie files. Use for reviewing procedures with patients, training or discussing cases with colleagues.

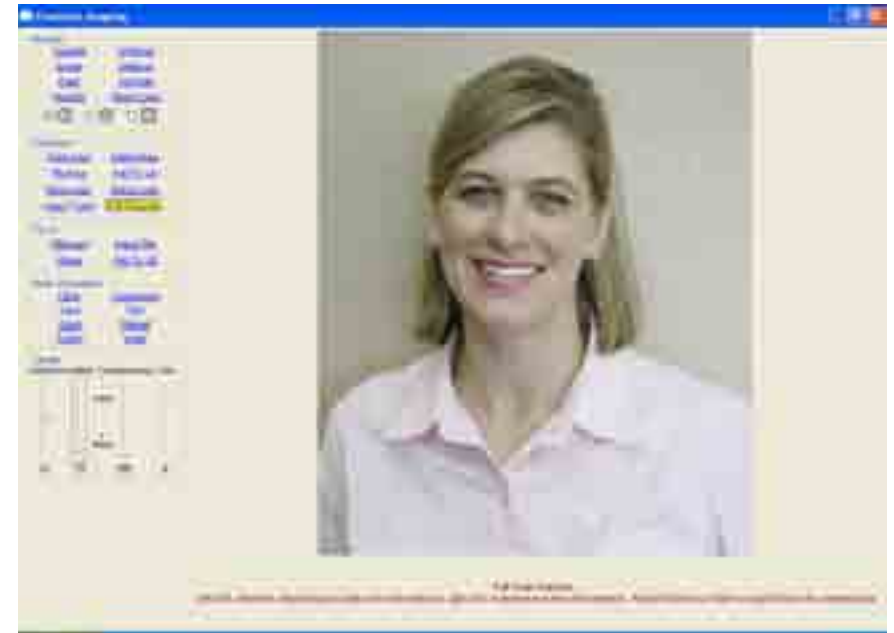
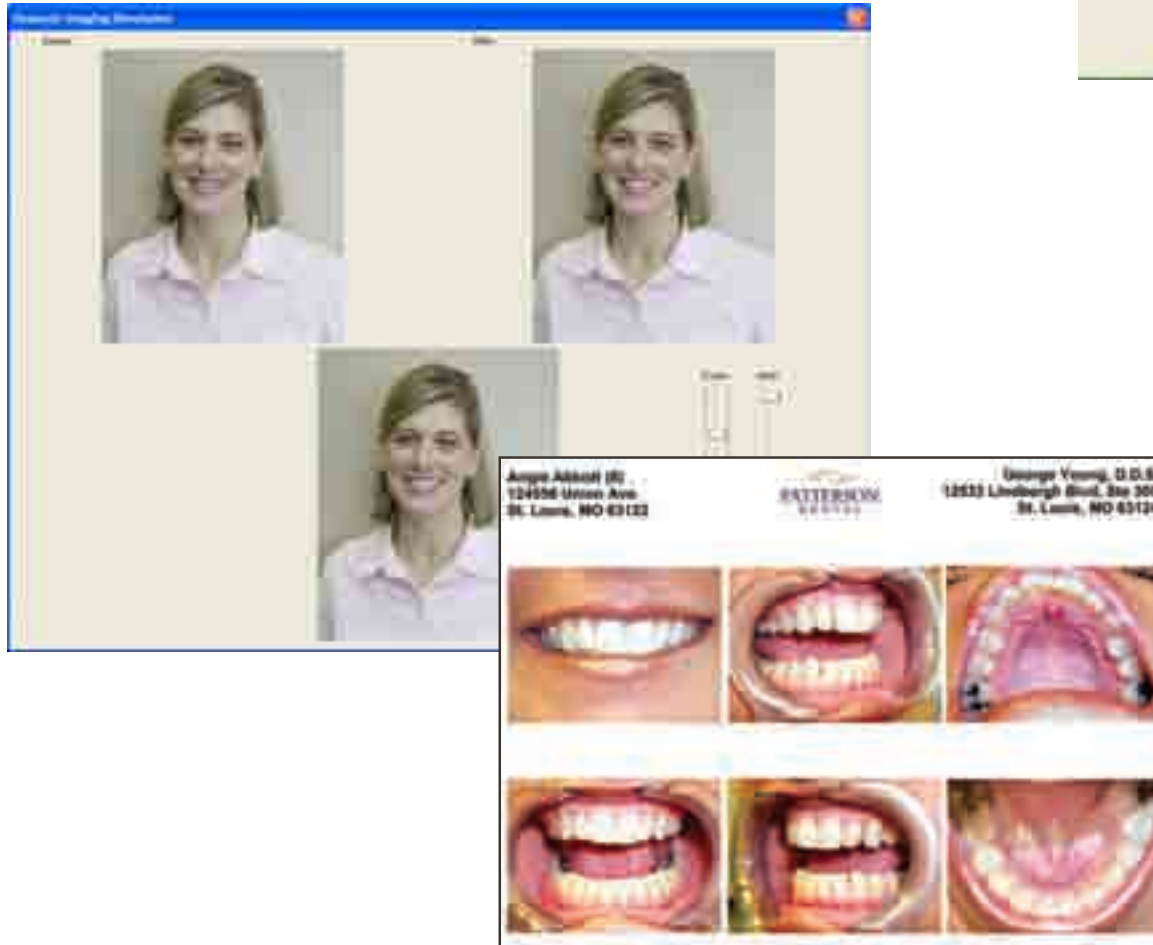
As the leader in integrated technologies, Patterson partners with leading digital equipment companies:

- **Schick**
- **PLANMECA**
- **Air Techniques**
- **Instrumentarium**
- **Soredex**
- **Sirona**
- **Progeny**

Please visit our website, www.eaglesoft.net, for a complete list of integrated digital equipment.

Cosmetic Imaging

Cosmetic Imaging contains the best imaging tools to make applying cosmetic enhancements to your images simple – saving you time and money and improving your case presentations. All cosmetic images are saved and retained in the patient's record. They can then be assigned to treatment plans, teeth or other parts of the patient history. The cosmetically enhanced image will always retain its relationship to the original image, allowing a before-and-after comparison to be just one click away.



Features:

- Before-and-after comparison
- Customizable presentations and reports
- Smile Try-in
- Lorin Smile Library of 72 images (optional)
- Customizable Smile Library
- Teeth whitening
- Lengthen and reshape teeth
- Rebuild broken-down, chipped or cracked teeth
- Select teeth (all teeth are automatically found and selected in the image)

Chart

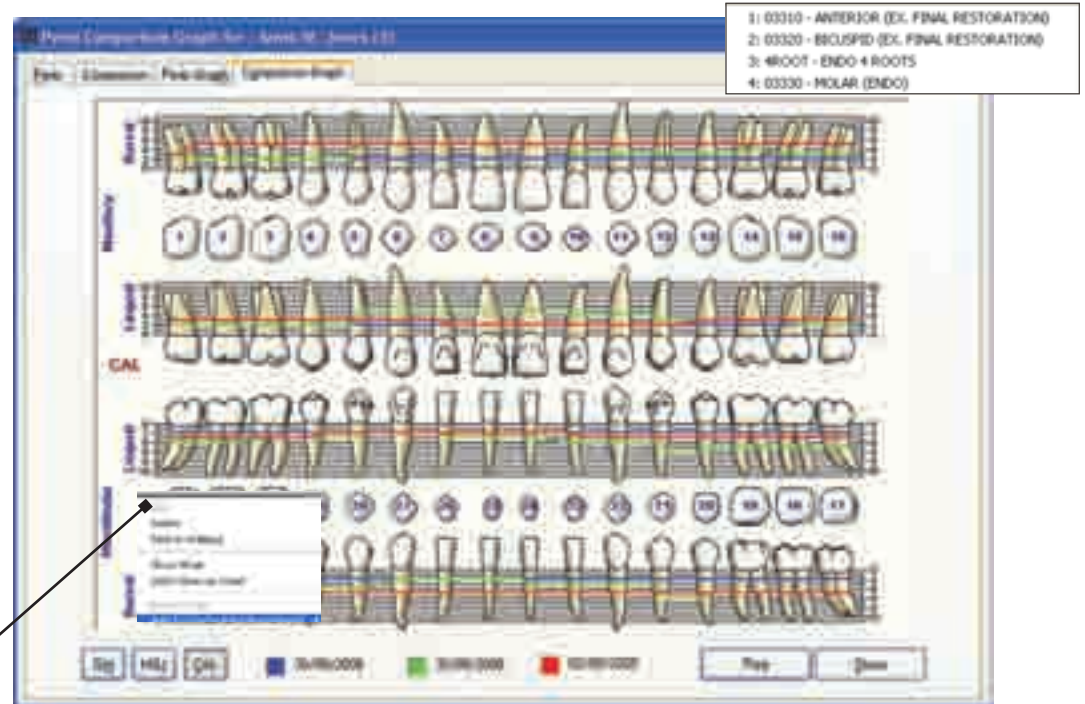
Easily create a comprehensive, legible record of patient care with Chart. With customizable color-coding and draw types, chart conditions, and proposed, existing or completed treatments. Items charted here are displayed graphically on the Chart and are added to the patient's history. In addition, you can use Transparency Charting to view treatment completed prior to the current proposed treatment on the same tooth.

- ### Treatment Plan

Easily access Treatment Plan to create plans containing proposed treatment and to create Eaglesoft/CAESY Power Presentations.

- ### Unscheduled Appointment

Right-click on an item in the Ledger to quickly create an Unscheduled Appointment.



- ### Watch Tooth

Add or remove a watch to a tooth, enter comments and select surfaces to watch.

- ### Quick Pick

Conveniently group similar services together on the Quick Pick buttons.

- ### Walkout

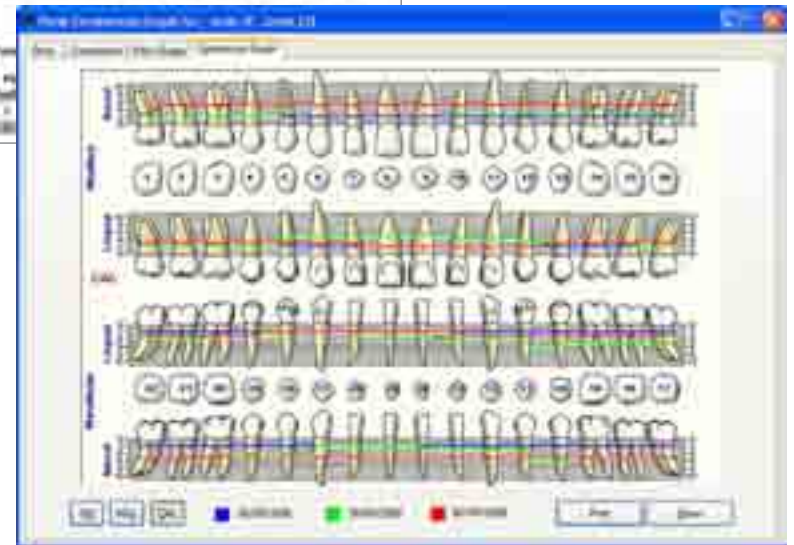
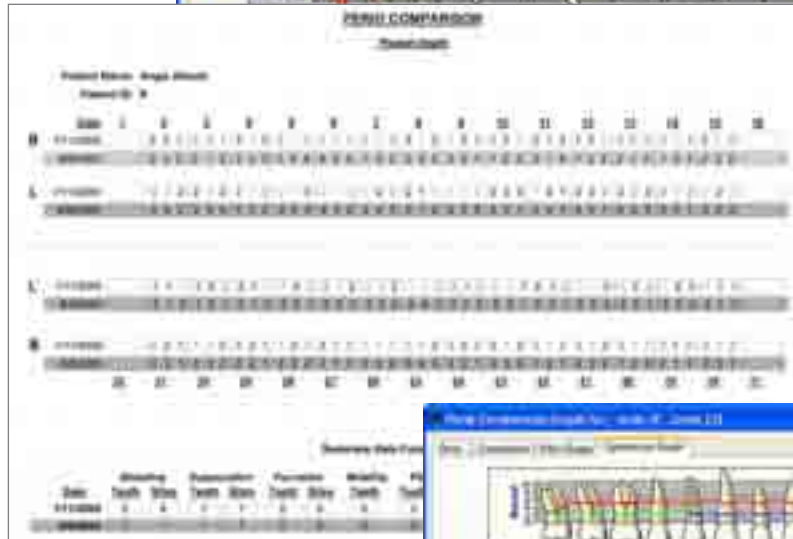
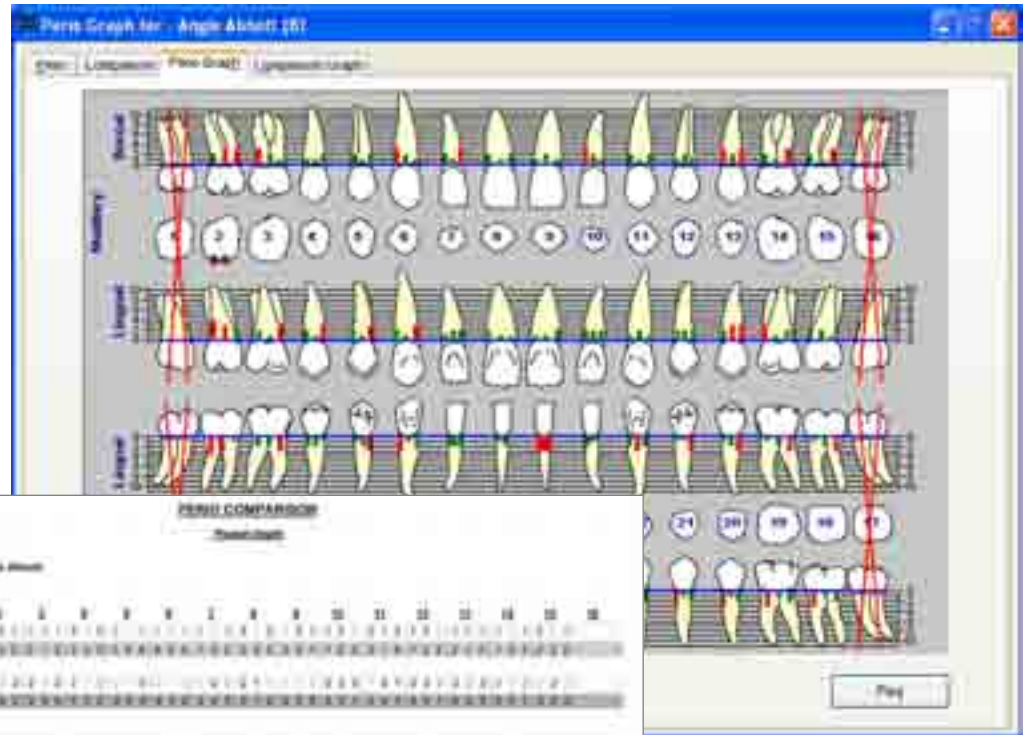
Perform a Walkout from Chart, and items marked Post to Walkout will be automatically populated.

- ### Right-Click Functionality

View images, history and more for a given tooth.

Perio Chart

Periodontal disease is a growing public health concern. Educate and treat your patients with confidence using Eaglesoft Perio Chart. Record pocket depth, gingival margin, furcation involvement, mobility grade, mucogingival junction, bleeding and suppuration with ease to create a complete record for diagnosis. Create your own template for the order in which you want to record measurements. With anatomically correct teeth, visually compare progression or improvement of perio conditions by viewing a comparison graph of up to three exam dates of choice or by printing a color-coded report.



Voice

Use Voice in Perio Chart and throughout Eaglesoft Clinical software to free your hands for more important tasks. Since Eaglesoft's Voice module uses the Microsoft® Speech engine, you can learn to use it quickly and easily train it to understand your speech. With each use, Voice is fine-tuned for increased accuracy.

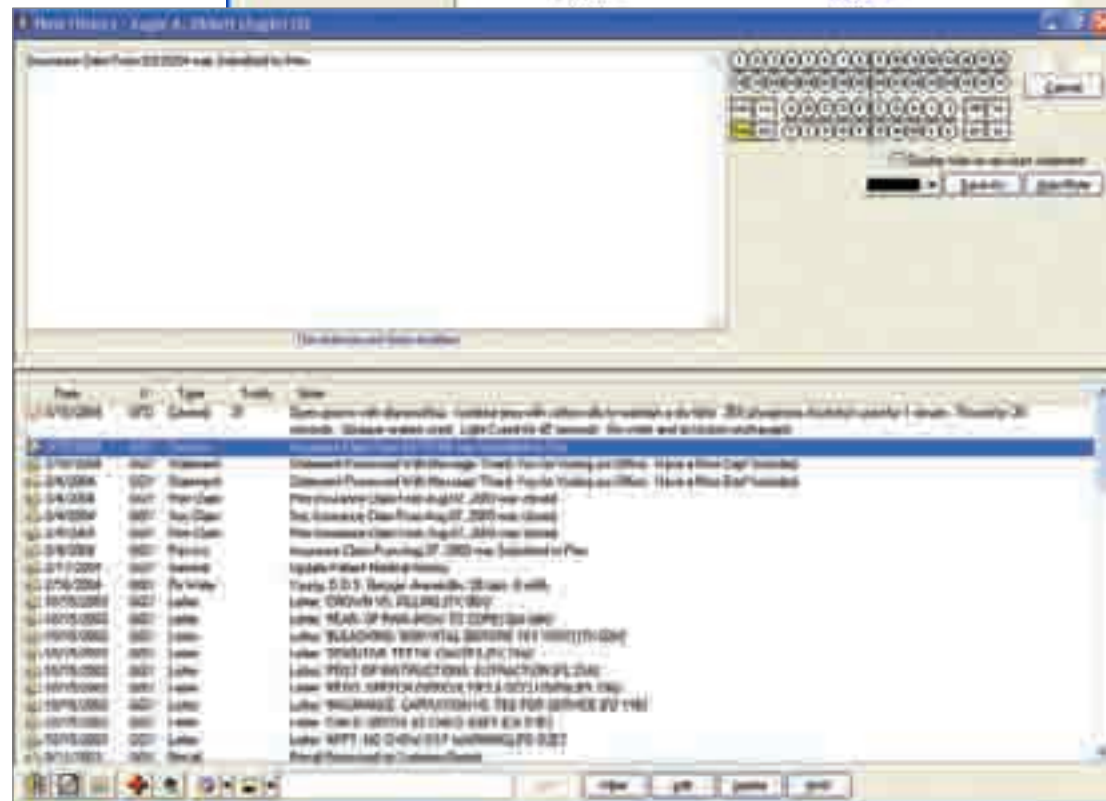
Clinical Exam

Combine Chart and all patient exam information into the Clinical Exam for quick and easy access to information recorded during current and past exams.



Patient Notes

Viewing, recording and managing notes are easy with Note History. From one fully integrated window, you can record audio, scribble and text notes. The easy-to-use notes ledger enables you to search, filter and print notes. Track all deletions and edits made to a patient's note while keeping the original note intact, since operator notes are an important part of medical history. In addition, you can assign notes to teeth and to procedures for easy access from the tooth and perio chart.





Legendary Support

Patterson's renowned support team offers you many benefits and services specially designed to help your practice grow.

One Phone Call

The Eaglesoft support team is just one phone call away: 800-475-5036. Service Club members receive free priority service, but non-Service Club members receive rapid support for a fee.

Software Updates

When software updates for your current Eaglesoft products are available, Service Club members pay no update fee. Non-Service Club members pay for each update missed.

eNewsletter

Receive software tips and tricks directly from our support team.

Unlimited Email Support

Simply email the support team at support@eaglesoft.net or go to the Online Menu in Eaglesoft.

Live Help

Get answers without picking up the phone! Access Live Help directly from within Eaglesoft or by visiting www.eaglesoft.net. Simply select Live Help, then choose from the listing of supported products. Within seconds a chat window appears, connecting you to the first available support specialist.

Remote Support

This diagnostic tool allows the Eaglesoft support team to work directly with your computer system to pinpoint concerns. Having your support specialist physically see the problem makes it easy to walk through solutions on screen.

FAQ

Find answers to your questions with this 24/7 support tool. Search our solution database, email questions directly to our support team and even check the status of your question. Simply visit our website at www.eaglesoft.net and select FAQ. In addition, you may access FAQ from the Eaglesoft Online Menu. Just select FAQ.

System Snapshot

Customer-authorized, Internet-based support service enables you to provide system specifications, running programs, memory and more in a report sent electronically to the support team. No more guesswork.

The Compliance Checker

Easily identify noncompliant hardware and system settings.

Protect Your Data With PattLock



PattLock, Patterson Dental's online backup service, is a great addition to your existing backup solution! Using an Internet connection, PattLock securely transmits your data and stores it in a safe location, where it can be retrieved with just a few mouse clicks.

PattLock is compatible with all practice management software solutions and file types. With PattLock, your practice can schedule when and how often to back up your data, verify that it has been successfully backed up and restore lost data.

PattLock uses the highest level of security to protect your data, ensuring that only you and your staff have access to it. Plus, because PattLock is powered by DataHEALTH, a fully accredited URAC HIPAA Security Business Associate, you can rest assured that we take all appropriate steps to safeguard your protected health information.

**Protect your data with PattLock.
Call 1.800.294.8504 today for
more information.**

Patterson Technology Center

1201 Althoff Drive
P.O. Box 1267
Effingham, Illinois 62401
eaglesoft.net

Support: 800.475.5036
Sales: 800.294.8504
Fax: 217.342.6950

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